Kirklees Council

Council Plan and Performance Update Report

Quarter 2 2024/25

Council Plan Priorities Update – Quarter 2 2024/25

Introduction

This report provides an update on the 12-month deliverables outlined within the 2024/25 Council Plan. Progress updates in this report cover up until the end of September 2024 and further updates will be included in future quarterly reports.

The deliverables reported upon in this report relate to the four, three-year priorities outlined in the Council Plan. These are:

1. Address our financial position in a fair and balanced way.
2. Strive to transform council services to become more efficient, effective, and modern.
3. Continue to deliver a greener, healthier Kirklees and address the challenges of climate change.
4. Continue to invest and regenerate our towns and villages to support our diverse places and communities to flourish.

These priorities don't aim to cover all the many services and programmes undertaken throughout the council, they aim to summarise the overarching strategic direction for our activity in the current context and with the resources that we have available.

You can find the full version of the Council Plan at [www.kirklees.gov.uk/councilplan.](www.kirklees.gov.uk/councilplan)

Priority 1 – Address our financial position in a fair and balanced way

Our latest Corporate Financial Monitoring Report, based on the position at Q2 2024/25, is now forecasting an overspend of £9.9m and savings delivery of 79% against the £42.6m target. This is an improvement on the forecast overspend of £12.9M reported within the Q1 2024/25 Corporate Financial Monitoring Report. Significant pressures remain within Children's services due to demand and complexity of cases; costs of temporary accommodation and the impact upon benefit subsidy; demand pressures within adult social care and pressures within the place directorate around car parking income and waste management.

Our Council Budget Strategy for 2025/26, approved on 18 September 2024, highlighted some financial risks. The strategy identified a £29.3m funding gap for 2025/26 and a total forecast deficit of £40.9m by 2029/30, driven by pressures in social care, income shortfalls, and rising temporary accommodation costs. Services are working to identify savings to meet the 2025/26 budget gap. Identified savings to meet this gap will be outlined in the December 2024 cabinet report containing the draft annual budget for public consultation in advance of the budget being approved by Council on the 6 March 2025.

To ensure decisions around changes to the resourcing of services and spending is fair and sustainable, the council has continued to make improvements to the Integrated Impact Assessment (IIA) process. This process supports the council to better understand the impacts of decisions and put in place appropriate mitigations to support a reduction in any potential negative impacts.

The council is also continuing work to better coordinate external funding applications and develop strategic relationships with key funders like the National Lottery Community Fund and Sports England – so we can maximise the opportunities available to us and improve our chances of success for accessing external sources of funding.

In terms of the Third Sector, at the end of Q2 2024/25, the volunteering and capacity building elements of the infrastructure contract with Third Sector Leaders have already exceeded agreed targets. 1,245 volunteering opportunities have been supported (against a target of 260), and the number of organisations receiving non-financial support was 223 (against a target of 120). The network of community anchor organisations is currently funded from a range of different sources, including the national UK Shared Prosperity Fund, which comes to an end in 2025. The Council continues to work with Third Sector Leaders and community anchors to seek further long-term funding from external sources, to enable the extension and further development of the community anchor role.

IIAs will be used once again to support the budget decision making process for 2025/26. Work has now begun to put in place support mechanisms for services completing IIAs for budget saving proposals, including timelines, awareness, training and engagement. Work to understand the collective impacts of all the proposals will also be completed to support a more strategic understanding of the overall impact of budgetary reductions.

Priority 2 – Strive to transform council services to become more modern, efficient and effective

A three-week Ofsted inspection of Children’s Services in July concluded with an overall judgement of ‘good’, an improvement from 2019's ‘requires improvement’ rating. This is a testament to significant continuous efforts over the past five years and highlights the excellent progress made in helping and protecting children, the experiences and progress of children in care, care leavers, and the impact of leadership on social work practice. Ofsted’s report highlights strengths and areas already being addressed by the council as shown in the Council Plan and our transformation plans.

This quarter, we established a partnership with statutory, non-statutory, and voluntary sector partners to form governance and delivery arrangements for the Kirklees Parenting Strategy, including the voice of Care Leavers. We also revised the services assessment and planning arrangements for care leavers, developing a plan for children in care progressing to adulthood.

We are continuing to work on the two-year adult social care transformation programme agreed by Cabinet in December 2023. This programme aims to prevent, reduce, and delay demand for care by helping people earlier. We want to resolve care needs effectively, offer more wellbeing and preventative services, increase care at home options, and use more assistive technology and housing adaptations. This will reduce the need for long term care.

We have redesigned the reablement operating model as well as redesigning the older people and adults with physical disabilities social care pathway and processes and have begun testing these new approaches. Embedding strength-based approaches is underway to ensure individuals are supported to be as independent as possible. Redesigning of the financial assessment process has commenced to support service users when paying towards their care.

We are continuing to prepare for the upcoming Care Quality Commission inspection which in this quarter has involved a high level of staff engagement work; updating our self-assessment and reviewing the information return that will be required when we receive the call. As part of the preparations, we have also been planning for Association of Directors of Adult Social Services to undertake a Peer Challenge in the first part of 2025.

We continue to implement the Homes and Neighbourhoods Asset Strategy and Investment Plan agreed by Cabinet in March 2024. The five-year strategy includes an investment of over £200m total spend from the Housing Revenue Account (HRA). In this quarter, we have implemented a service improvement plan for fire safety and introduced improvements to the management of damp, mould, and condensation. Water safety assessments, stock condition surveys, and fire risk assessments will be initiated across all stock from autumn 2024. Additionally, we have completed drafting a new Competency and Conduct policy with the first cohort of staff invited to enrol on an appropriate relevant housing qualification course from January 2025.

Housing complaints increased from 554 in 2022/23 to 826 in 2023/24, partially explained by a greater effort to inform tenants about the complaints process. Most complaints were resolved at stage 1, but the number of upheld complaints remains high.

In line with our ambition to ensure the tenant's experience informs the development and delivery of housing services, we are taking steps to make improvements. These steps include making sure our working relationships with delivery partners are efficient and effective, making better use our IT and recording systems, as well as a telephone-based approach for gathering feedback. We are also introducing new training programmes for staff.

We continue to work with teams across the council to make sure we use our spaces efficiently and effectively. We have now raised £2.34m in capital receipts by mid-August – an increase of £1.12m since last quarter. This work will continue through the remainder of the year.

Our Access Strategy aims to ensure customers can find the right information, answers to their enquiries and updates on progress for their requests without calling the council where a call is unnecessary. We want to ensure our processes to respond to customer demand are inclusive, efficient and are designed around the customer's needs. An area of activity that has progressed this quarter is the work to develop the Access to Services Toolkit, which aims to use the learning from our previous work around improving online accessibility and repeated calls. The toolkit will enable services to implement process and service change improvements to improve online accessibility and getting it right first time. In the focus areas of Council Tax and Waste, work has continued to improve webpages, webchat bots and interactive voice recordings to offer customers better options to self-serve.

Priority 3 – Continue to deliver a greener, healthier Kirklees and address the challenges of climate change

The council has now adopted the new Environment Strategy as part of our Policy Framework. Approved on the 18 September 2024, this strategy is now one of our four ‘top-tier’ strategies that guide everything the council does, and its partnership pledge process is now accepting pledges via the authority’s dedicated webpages. The vision of this strategy is to improve the lives of the people in Kirklees, creating healthy, happy and well-connected communities. The strategy aims to increase community engagement and empower communities, organisations and businesses to work together in nurturing people and places. The strategy defines what we want to achieve for the environment in Kirklees.

We’re making it easier for residents to reuse and recycle clothes with new, specially designed clothes banks. The council has partnered with Textile Recycling International (TRI) and is asking residents to separate clothing and home textiles into two different specially designed textile collection banks. We’ve also awarded £5,000 to six local organisations as part of our Zero Waste Community Grant. Launched in April 2024, the scheme aims to support groups to reduce waste by providing funding for implementing their green initiatives.

Our parks and greenspaces have once again been recognised amongst the country’s best parks, retaining their Green Flag Awards, an international quality mark for parks and green spaces.

Several parks across Kirklees will see investment of over £200,000 in their tennis courts thanks to funding from the Lawn Tennis Association (LTA). Kirklees Council and the LTA recently agreed a partnership which will see 19 courts across four parks refurbished and upgraded. The project will be delivered by the LTA with support from Kirklees’ Parks and Greenspaces Team.

The Director of Public Health (DPH) Annual Report 2023/24 focused on inequalities in the experience of death and dying. The Health and Wellbeing Board and Dying Well Board have both discussed the findings from the report. Action on the recommendations outlined within the plan will continue throughout 2024 and 2025.

Work to ensure that there is quality support and accommodation for adults with complex requirements is continuing. Construction of the new dementia day care facility at Knowl Park House in Mirfield, has now been completed on schedule. Staff are currently being trained, and the new facility will be officially open in November.

Construction is continuing at Ashbrow’s new housing development, which will see the completion of 50 new apartments dedicated to helping people with extra care needs live independently by winter 2024. We will be repurposing and modernising day care facilities for adults with learning disabilities at Mill Dale and Crescent Dale in Heckmondwike. The existing buildings will be repurposed to support up to 40 adults with profound and multiple learning disabilities and autism.

Priority 4 – Continue to invest and regenerate our towns and villages to support our diverse places and communities to flourish

We have a draft Kirklees Inclusive Economy Strategy (KIES) which brings together the key areas of collaboration for partners across the public and private sectors in Kirklees with the aim of creating a stronger, more resilient local economy that works for everybody in Kirklees. The KIES has been developed through engagement with partners and can only be successfully delivered in partnership.

West Yorkshire Combined Authority (WYCA) are in the process of developing a Local Growth Plan (LGP) which is both a manifesto commitment of the Mayor and a requirement of the new Labour Government. The government frame LGPs as expressing the local contribution to the National Industrial Strategy. It is currently understood that LGPs will be focused around 3-5 principal drivers of growth rather than a full economic strategy and that WYCA will continue to develop and publish a full economic strategy as well as the LGP. It is important that Kirklees has an economic strategy in place that articulates our priorities to inform both these West Yorkshire documents as well as driving our own action and direct engagement with government.

We continue to develop the West Yorkshire Life Sciences Investment Zone. The Investment Zone will support innovation in the health, wellbeing and digital industries and is anchored by the new National Health Innovation Campus (NHIC), a transformative project led by the University of Huddersfield. The new campus offers world-class research, teaching, and public health facilities, leading to improved local health outcomes and innovation in healthcare for the north of England, the UK, and internationally. The first University building on the campus is almost complete and work has commenced on building 2.

The Council is developing the business cases for capital and revenue interventions designed to support businesses to start, grow or relocate on the back of this research excellence. The area forms part of the wider Station to Stadium Enterprise Corridor and the Council is focussing on bringing forward the Gas Works Street site for high value employment and 'grow on' space. The new Government has recently confirmed Investment Zones will proceed following a period of review following the General Election. Preparatory work is progressing with site investigations and work to assess the utility supply in the area, before development plans can be considered.

Our investment in Huddersfield continues and enabling works at Our Cultural Heart have been ongoing since Spring this year. This project represents an ambitious centrepiece for Huddersfield and will support wider regeneration and investment. Our recent development of New Street, the restoration of the Byram Arcade, creation of a new multi-functional event space at St Peter's

Gardens and securing £16.5million investment from Government to regenerate Huddersfield Market to support traders and surrounding businesses, demonstrate the ongoing work to regenerate our town.

In Dewsbury work is underway on the Arcade and Station Apartments schemes with both due to complete next summer. The Public Realm work at the Town Centre and Memorial Gardens commenced over summer. Design work on the market and town park continues, with the planning application submitted over summer. We are also working on the development of a Dewsbury Long-term Plan that builds on the Blueprint.

Batley, Holmfirth, Heckmondwike and Cleckheaton all have adopted Blueprints. We have also started to develop a Blueprint for Marsden. The improvement scheme in Batley is under development following consultation feedback and we plan to share the revised proposals in Autumn this year. In Holmfirth, we have installed new pathways along River Holme to improve access into the town centre and the planned improvement schemes at Towngate and Riverside are under development. In Heckmondwike we have demolished the indoor market hall ready for a temporary public realm improvement scheme; and in Cleckheaton we are developing our plan for Spen Bottoms following public consultation.

We continue to develop new strategies for Culture, Heritage, and Tourism that will engage more people in our cultural and heritage offer and raise Kirklees' profile, with a clear 10-year vision for culture across Kirklees and co-produced local action plans. The Culture Strategy started with the ‘Culture is Ordinary’ conference in November 2022 and is being developed throughout 2024. It will unite the district with a common 10-year vision for culture, identity, and creativity.

The Tourism Strategy is currently being developed to establish a vision for future tourism and visitor economy work. The strategy is about how we are sharing the story of place and encouraging visitors to Kirklees from within and beyond. It will help Kirklees share its story and work with Yorkshire partners to attract visitors to the region, including through the West Yorkshire Local Visitor Economy Partnership.

We will continue to work on these two strategies alongside the Heritage Strategy approved in April 2024 to transform the district for the future.

During 2024, strategic housing work has continued with landowners at the Dewsbury Riverside site to agree terms of collaboration and appointment of a master developer to develop the site. To progress the development of the urban extension, meetings have been held with key landowners and collaboration terms are in development. The actions to identify a preferred master developer for the site, and secure Homes England funding are programmed for the end of 2024/early 2025.

To progress the Bradley Park urban extension, strategic acquisitions are now being pursued. The procurement of a development partner for Phase 1 is programmed for early 2025.

Council Performance Update – Quarter 2 2024/25

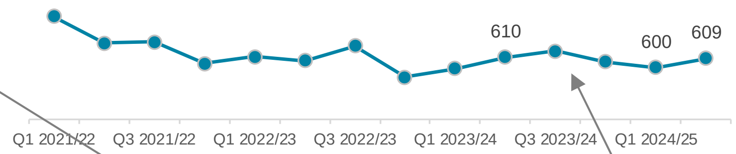
This section provides an update on progress against the Council's Key Measures. The Council's Key Measures provide insight into the performance of the council and demand on key council services. Below provides an example of how the information is presented and an explanation of what it means.

Example table, key and explanations

Benchmark key codes:

Demonstrates the performance/rate in Kirklees compared to the benchmark group. The colour of the shape demonstrates how the performance/rate in Kirklees compares to the benchmark group.

● = performance/rate in Kirklees is better than the benchmark group.
⬢ = performance/rate in Kirklees is worse than the benchmark group.
◆ = performance/rate in Kirklees is the same as the benchmark group.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Looked After Children	Demand	609 (Q2 2024/25)		Worse by 9 children compared with Q1 2024/25 Better by 1 child compared with Q2 2023/24	● Kirklees - 60 Statistical Neighbours - 93 Children looked after rate per 10,000 children aged under 18 (2022/23)

Key Measure:

This is a description of what we are measuring.

Measure type:

What the measure is measuring - either performance or demand.

Latest value:

This shows the latest value that is available and indicates the period it covers. If the value is a percent the numerator and denominator will be provided in brackets.

Trend:

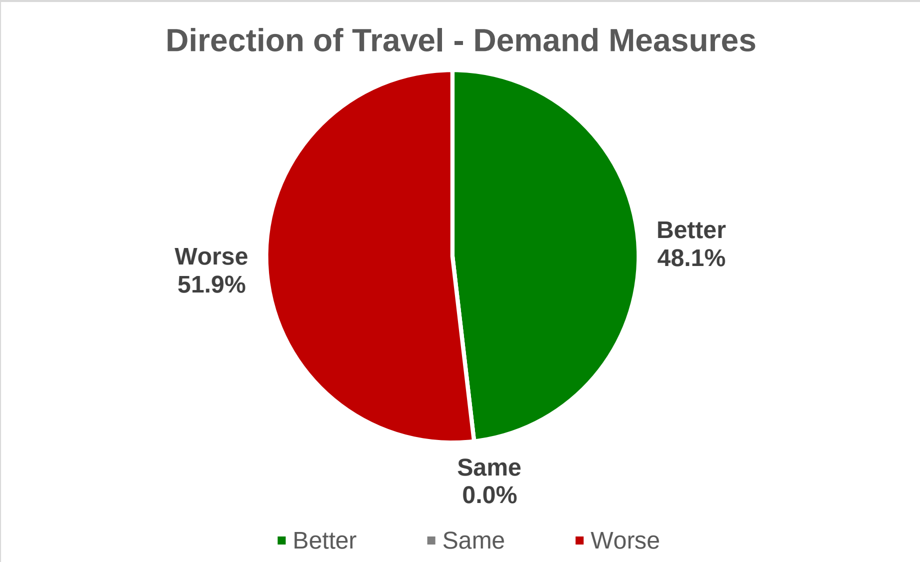
A line graph showing the data trend for the measure.

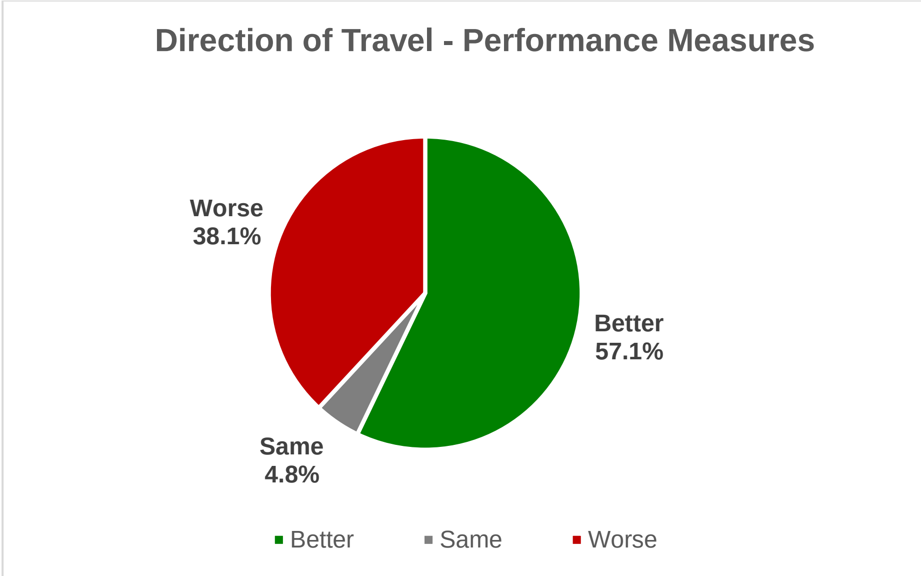
Latest value comparison:

The latest value will be compared to 3-months ago (12-months for annual measures) and 12-months ago (24-months ago for annual measures), how the measures is performing and the difference.

Summary

The below charts summarise the direction of travel for measures reported in this section that have longer-term trend data available.





27 of the 36 demand measures within this section have longer-term trend data available.

63 of the 77 performance measures within this section have longer-term trend data available.

Adults and Health

Adults Social Care (ASC) Operation Key Measures

Quarter 2 2024/25

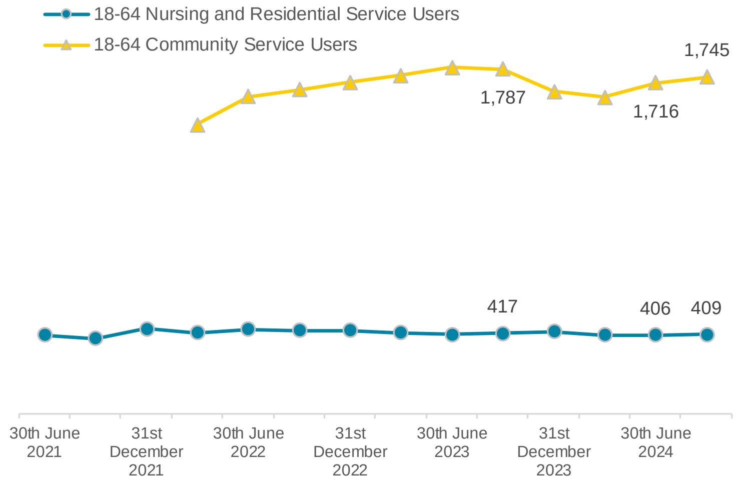
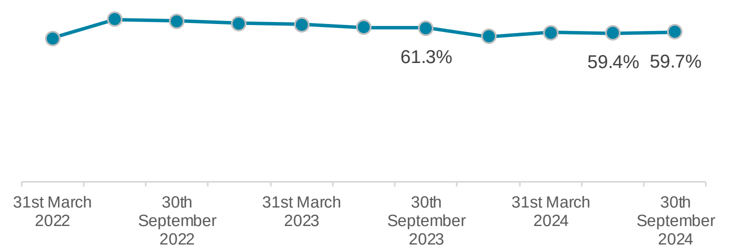
There has been a slight reduction in the number of adults aged under 65 being supported via long-term care compared with the same period in 2023/24. 59.7% of adults aged under 65 are being supported through a direct payment, providing them with choice and control over the type of care they receive. Latest benchmarking data (Q4 2022/23) shows that there is a higher proportion of service users under 65 who are in receipt of a direct payment in Kirklees (65.2%) compared to the national rate (38%).

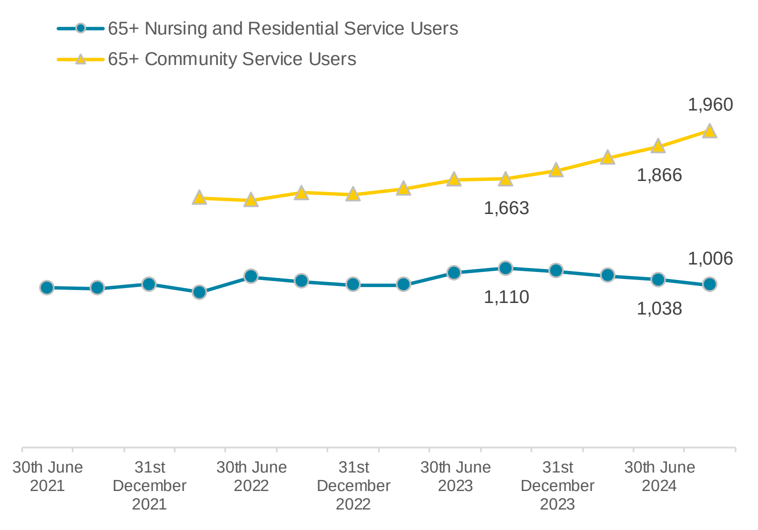
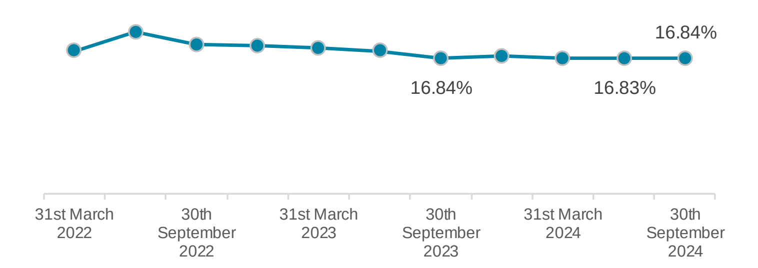
There are more adults aged under 65 in Kirklees who are in nursing and residential placements compared to the national rate, demonstrating the complexity of care. Fewer adults aged under 65 in Kirklees receive a community service compared to the national rate.

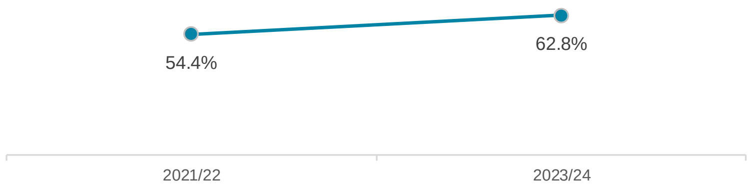
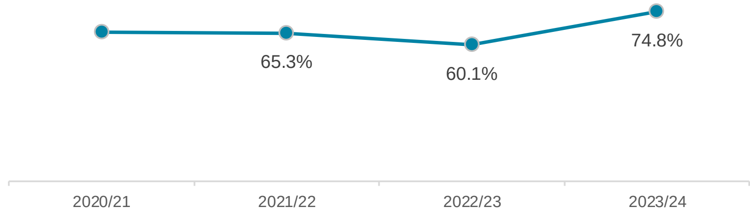
There has been a reduction in the number of adults aged 65+ in nursing and residential care. The rate of adults aged 65+ in nursing and residential care is lower in Kirklees than it is nationally. The reduction in adults aged 65+ in nursing and residential care has resulted in an increase in the number of adults aged 65+ receiving a community service. The increase in the proportion of adults 65+ receiving a community service is a positive one and demonstrates that we are keeping older adults in their own homes within the community and as independent as possible.

The proportion of adult social care users and adult carers who found it easy to get information about available support has increased from last year. The percentage of adult social care users who found it easy to get information about available support is at the highest rate for six years.

Key Measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Community Service Users aged 18-64 (at period end)	Demand	1,745 (30th September 2024)		Worse by 29 users compared with the end of Q1 2024/25 Better by 42 users compared with the end of Q2 2023/24	Kirklees - 639 National - 676 Number of Community Service users aged 18-64 per 18-64 100,000 population (Q1 2024/25)
Number of Nursing and Residential Service Users aged 18-64 (as at period end)	Demand	409 (30th September 2024)		Worse by 3 users compared with the end of Q1 2024/25 Better by 8 users compared with the end of Q2 2023/24	Kirklees - 161 National - 111 Number of Nursing and Residential Service users aged 18-64 per 100,000 18-64 population (Q1 2024/25)
% of service users receiving a Direct Payment aged 18-64 (at period end)	Performance	59.7% (1,042 / 1,745) (30th September 2024)		Better by 0.3 percentage points compared with the end of Q1 2024/25 Worse by 1.6 percentage points compared with the end of Q2 2023/24	Kirklees - 65.2 National - 38 % of Direct Payment service users aged 18-64 (Q4 2022/23)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Community Service Users aged 65+ (at period end)	Demand	1,960 (30th September 2024)		Worse by 94 users compared with the end of Q1 2024/25 Worse by 297 users compared with the end of Q2 2023/24	Kirklees - 2264 National - 2326 Number of Community Service users aged 65+ per 100,000 65+ population (Q1 2024/25)
Number of Nursing and Residential Service Users aged 65+ (as at period end)	Demand	1,006 (30th September 2024)		Better by 32 users compared with the end of Q1 2024/25 Better by 104 users compared with the end of Q2 2023/24	Kirklees - 1256 National - 1413 Number of Nursing and Residential Service users aged 65+ per 100,000 65+ population (Q1 2024/25)
% of service users receiving a Direct Payment aged 65+ (at period end)	Performance	16.84% (330 / 1,960) (30th September 2024)		Better by 0.01 percentage points compared with the end of Q1 2024/25 Same by 0 percentage points compared with the end of Q2 2023/24	Kirklees - 16.5 National - 14.8 % of Direct Payment service users aged 65+ (Q4 2022/23)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% of carers who found it easy to find information about ASC services*	Performance	62.8% (2023/24)		Better by 8.4 percentage points compared with 2021/22 No comparison data available for 2019/20	Kirklees - 54.4% National - 57.7% (2021/22)
% of adult social care users who found it easy to find information about ASC services*	Performance	74.8% (2023/24)		Better by 14.7 percentage points compared with 2022/23 Better by 9.5 percentage points compared with 2021/22	Kirklees - 60.1% National - 64.6% (2022/23)

*Annually collected measure, no updated data for quarter 2 2024/25

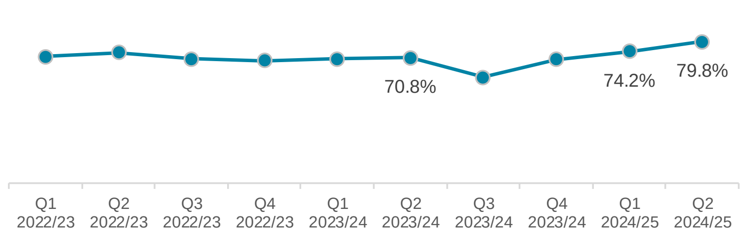
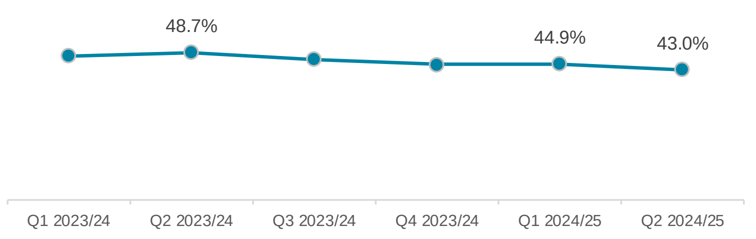
Communities and Access Services Key Measures

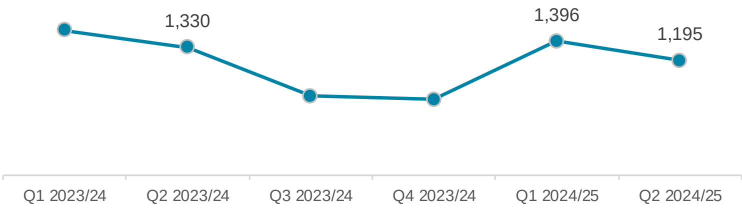
Quarter 2 2024/25

We have been steadily increasing the percentage of people supported by our Wellness Service. The positive change in the overall wellbeing score has increased since last quarter and is higher than at the same period last year.

The percentage of repeat domestic abuse incidents within 12 months is reducing. The number of anti-social behaviour incidents dealt with by the Police has also reduced on the previous quarter and is lower than the same period last year. This is reflective of the Council's ambition to work in partnership to keep people safe and helping communities flourish.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of completed Wellness Service interventions (percent of referrals that lead to completed intervention)	Performance	79.8% (640 / 802) (Q2 2024/25)		Better by 5.6 percentage points compared with Q1 2024/25 Better by 9 percentage points compared with Q2 2023/24	No benchmarking data is available
% of repeat domestic abuse incidents within 12 months	Performance	43% (1,213 / 2,821) (Q2 2024/25)		Better by 1.9 percentage points compared with Q1 2024/25 Better by 5.7 percentage points compared with Q2 2023/24	West Yorkshire Police - 37 Most Similar Groups - 29 Domestic abuse rate per 1,000 population aged over 16 (2022/23)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Anti-Social Behaviour incidents	Performance	1,195 (Q2 2024/25)		Better by 201 incidents compared with Q1 2024/25 Better by 135 incidents compared with Q2 2023/24	West Yorkshire - 11 National - 17 Number of ASB incidents per 1,000 population (Q4 2023/24)

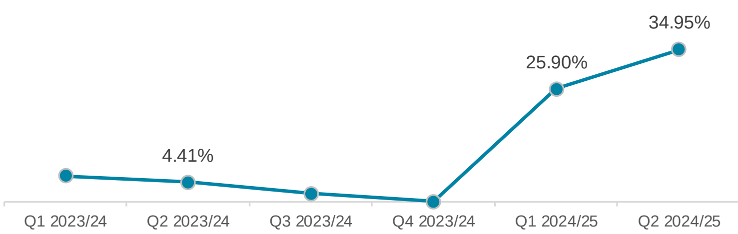
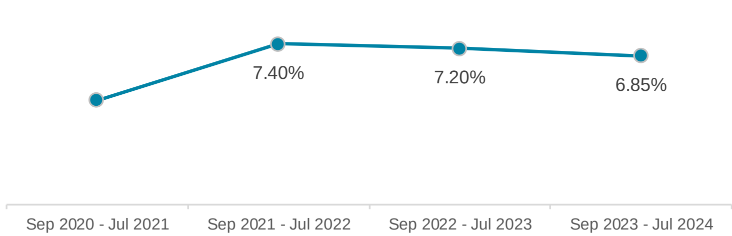
Children and Families

Learning & Early Support Key Measures

Quarter 2 2024/25

The latest data shows continued improvement in finalising Education, Health and Care Plans within the 20-week timescale. The transition to a new case management system in Q3 2024/25 should support our approach to sustaining this improvement.

In August 2024, new DfE Attendance Guidance was introduced explaining ‘Attendance is everyone’s business. The barriers to accessing education are wide-ranging and can be complex, both within and beyond the school gates. They are often specific to individual pupils and families.’ We have reviewed and revised our local protocols and continue to work with our school partners to put in place robust systems to track, monitor and enable strategies to promote good attendance. Further work is planned in the next quarter to further review opportunities for timely support and intervention, including the introduction of attendance networks to enable the sharing of good practise.

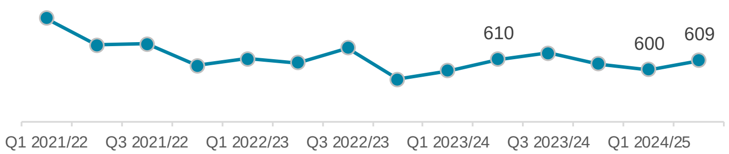
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of Education, Health, and Care Plans finalised within 20 weeks during the quarter	Performance	34.95% (115 / 329) (Q2 2024/25)		Better by 9.1 percentage points compared with Q1 2024/25 Better by 30.5 percentage points compared with Q2 2023/24	Kirklees - 13% National - 50.3% % of EHCP issued within 20 weeks (excluding exceptions) (2023)
School attendance - Total school absence - (authorised and unauthorised)	Performance	6.85% (3,998 / 58,419) (Sep 2023 - Jul 2024)		Better by 0.3 percentage points compared with Sep 2022 - Jul 2023 Better by 0.5 percentage points compared with Sep 2021 - Jul 2022	Kirklees - 7.2% National - 7.4% Total absence % (Q1 2023/24)

Child Protection & Family Support Key Measures

Quarter 2 2024/25

The quarter 2 data highlights continued low numbers of Children Looked After compared to our statistical neighbours and the England average. We have high numbers of our children living in family-based settings with a continued focus on our children being supported to live with their carers through special guardianship order arrangements. Our focus is to maintain this trend through prioritising these arrangements and offering high quality support.

For our children who are looked after, we continue to ensure they experience long-term placement stability close to their home. With recently introduced internal fostering strategies, including recruitment (where we have record number of carers currently in the assessment process), and support which includes our enhanced emotional wellbeing service, we predict ongoing improvement for this priority area.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Looked After Children	Demand	609 (Q2 2024/25)		Worse by 9 children compared with Q1 2024/25 Better by 1 child compared with Q2 2023/24	Kirklees - 60 Statistical Neighbours - 93 Children looked after rate per 10,000 children aged under 18 (2022/23)

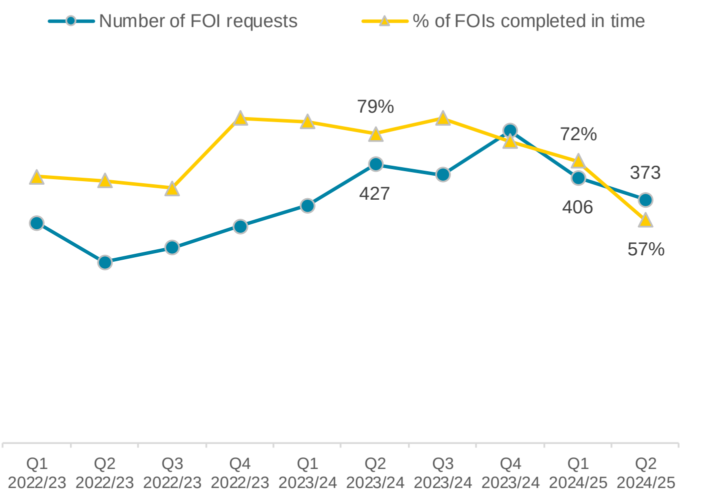
Public Health and Corporate Resources

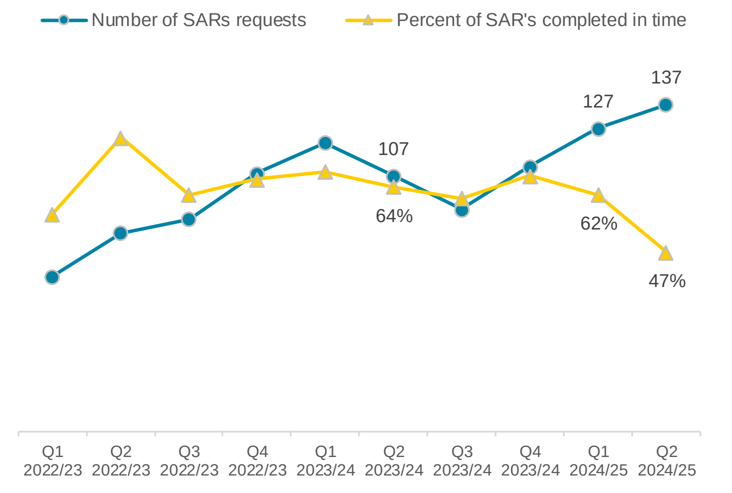
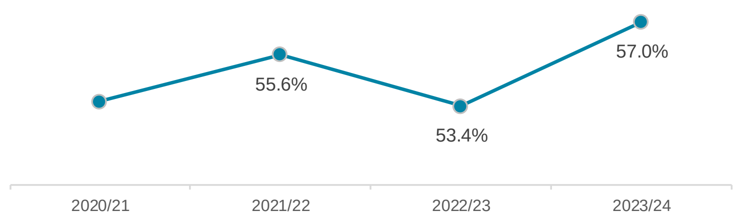
Governance & Commissioning Key Measures

Quarter 2 2024/25

Demand for FOIs has reduced from the last quarter, whereas demand for SARs continues to rise. Performance for both FOIs and SARs has been affected by various operational factors, including delays in obtaining service responses as detailed in Q1 2024/25. The compliance figures are expected to improve to levels similar to those reported in Q1, as responses are sent out to the requests which remain open and within deadline. An FOI policy will be launched later this year. The SARs backlog has been evaluated, and alternative approaches are being considered to expedite processing. The Information Governance team will continue to support and collaborate with service areas to address their needs and improve FOI and SAR compliance.

The percentage of spend with local suppliers has increased compared to last year. Enhancements in data collection, recording, quality, and analysis may have contributed to this reported increase. The Procurement Team is actively working to promote the YORtender procurement portal, encouraging more suppliers located within the district to register.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percent of Freedom of Information requests completed in time	Performance	57% (211 / 373) (Q2 2024/25)		Worse by 15 percentage points compared with Q1 2024/25 Worse by 22 percentage points compared with Q2 2023/24	Kirklees - 80% Bradford - 95% Calderdale - 94% Leeds - 88% Wakefield - 99% (2023/24)
Number of Freedom of Information requests received	Demand	373 (Q2 2024/25)		Better by 33 requests compared with Q1 2024/25 Better by 54 requests compared with Q2 2023/24	Kirklees - 3.8 Bradford - 3.1 Calderdale - 6.45 Leeds - 2.69 Wakefield - 3.75 Number of FOI requests per 1,000 population (2023/24)

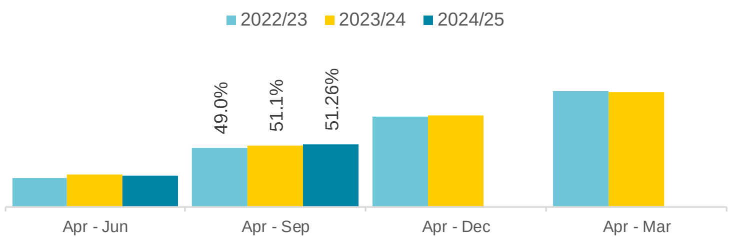
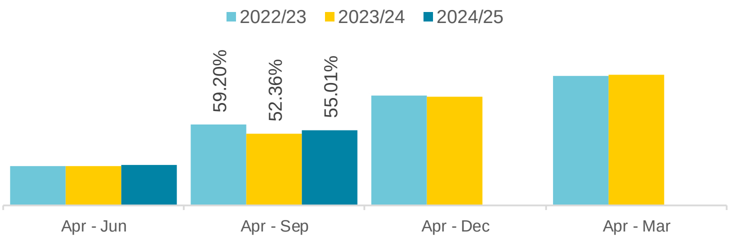
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Subject Access Requests received	Demand	137 (Q2 2024/25)		Worse by 10 requests compared with Q1 2024/25 Worse by 30 requests compared with Q2 2023/24	Kirklees - 0.98 Bradford - 0.44 Calderdale - 1.35 Leeds - 1.31 Wakefield - 1.1 Number of SAR requests per 1,000 population (2023/24)
Percent of Subject Access Requests completed in time	Performance	47% (64 / 137) (Q2 2024/25)		Worse by 15 percentage points compared with Q1 2024/25 Worse by 17 percentage points compared with Q2 2023/24	Kirklees - 63% Bradford - 97% Calderdale - 92% Leeds - 59% Wakefield - 76% (2023/24)
% spend with local suppliers*	Performance	57% (£236.1M / £414.M) (2023/24)		Better by 3.6 percentage points compared with 2022/23 Better by 1.4 percentage points compared with 2021/22	No benchmarking data is available

*Annually collected measures, no updated data for quarter 2 2024/25.

Finance Key Measures

Quarter 2 2024/25

Business Rates Collection continues to be robust, surpassing previous quarters. Council Tax collection rate has slightly improved from the previous quarter and is comparable to last year. We will continue to carefully monitor the situation to ensure our target is met.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Council Tax collection rate*	Performance	51.26% (£146.1M / £284.9M) (Apr 2024 - Sep 2024)		Better by 0.13 percentage points compared with Apr 2023 - Sep 2023 Better by 2.28 percentage points compared with Apr 2022 - Sep 2022	Kirklees - 96% National - 96% (April 2023 to March 2024)
Business Rates collection rate*	Performance	55.01% (£57.5M / £104.5M) (Apr 2024 - Sep 2024)		Better by 2.65 percentage points compared with Apr 2023 - Sep 2023 Worse by 4.19 percentage points compared with Apr 2022 - Sep 2022	Kirklees - 95.2% National - 96.8% (April 2023 to March 2024)

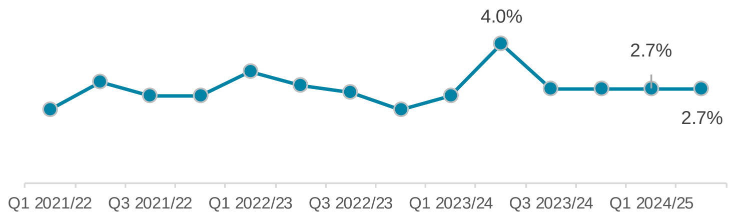
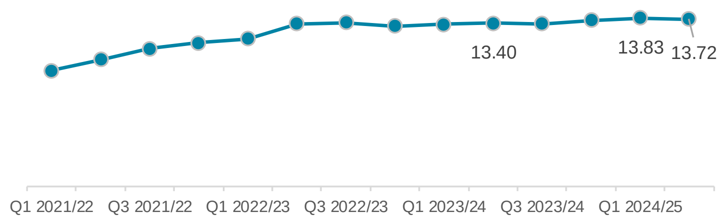
*Measures where data is collected quarterly year to date.

People Services Key Measures

Quarter 2 2024/25

Staff turnover remains stable with no specific areas for concern. We continue to use deployment to avoid redundancy and have recently introduced some additional steps in the service change process around voluntary redundancy as a mitigation to less jobs becoming available across the council. We have identified roles that are exempt from recruitment restrictions, these are typically hard to recruit to or those roles with high turnover

In relation to sickness absence, we are promoting early intervention for all referrals and clinical review for all long-term sickness absence cases. We are piloting an approach to support managers in areas of higher sickness or risk of higher sickness in dealing with sickness absence and difficult conversations.

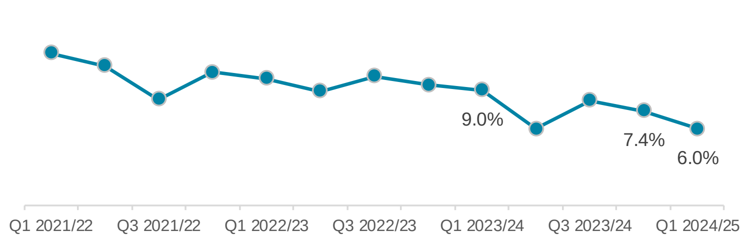
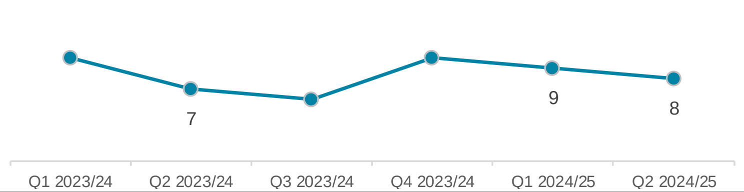
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Staff turnover (percentage of staff leaving the Council)	Performance	2.7% (220 / 8,186) (Q2 2024/25)		Same by 0 percentage points compared with Q1 2024/25 Better by 1.3 percentage points compared with Q2 2023/24	Kirklees - 2.7% Bradford - 2.9% Leeds - 1.6% Wakefield - 2.4% Turnover rate (Q3 2023/24)
Average sickness days per full time equivalent (FTE) over the last 12 months	Performance	13.72 (Q2 2024/25)		Better by 0.11 days per FTE compared with Q1 2024/25 Worse by 0.32 days per FTE compared with Q2 2023/24	Kirklees - 13.9 Bradford - 13.22 Leeds - 12.93 2023/24

Public Health & Health Protection Key Measures

Quarter 2 2024/25

Smoking in pregnancy continues to be on a downward trajectory, lower than previous quarters. There are significant differences in smoking rates based on deprivation levels. The tobacco alliance continues to focus on stopping people from starting to smoke in the first place (and therefore not needing support to quit) and increasing access to smoking cessation support.

There were 8 accidents reportable to the Health and Safety Executive under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations) during Q2 2024/25. This is an increase of one compared to the same period in 2023/24. Whilst accidents in both periods resulted in lost working days, only 1 accident in each period resulted in a specified injury (informally referred to as a major injury).

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Smoking during pregnancy (mother's smoking status at time of delivery)	Performance	6% (55 / 911) (Q1 2024/25)		Better by 1.4 percentage points compared with Q4 2023/24 Better by 3 percentage points compared with Q1 2023/24	Kirklees - 9.4% National - 8.8% Smoking during pregnancy (April 2022 to March 2023)
Number of RIDDOR reportable incidents	Performance	8 (Q2 2024/25)		Better by 1 incident compared with Q1 2024/25 Worse by 1 incident compared with Q2 2023/24	No benchmarking data is available

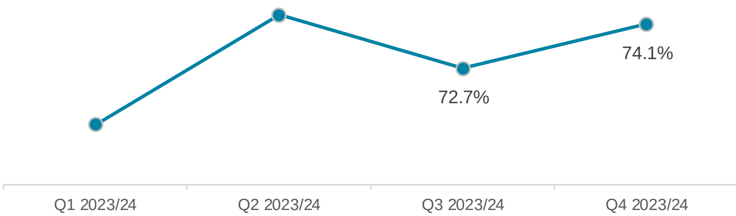
Place

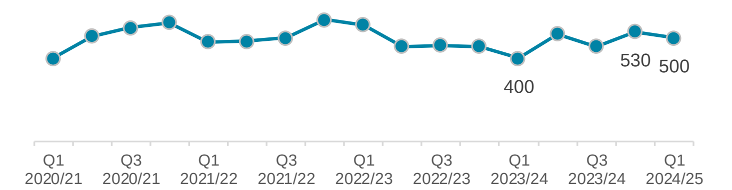
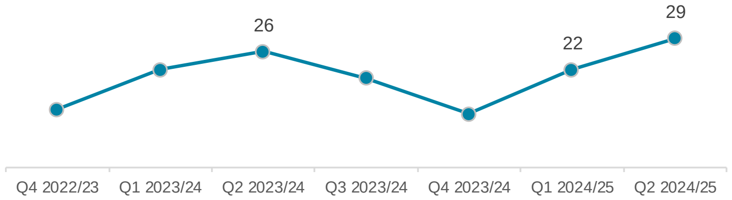
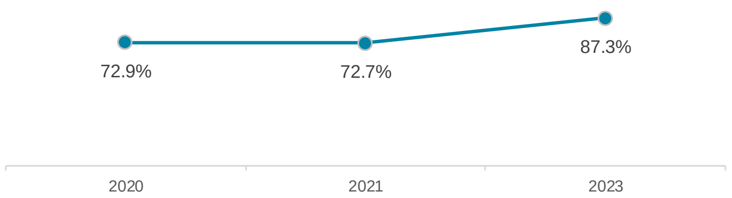
Skills & Regeneration Key Measures

Quarter 2 2024/25

Although the cost of living and cost of doing business clearly remain concerning for many, increased business confidence and investment intentions seem to point towards a more positive outlook moving forwards, driven by expectations of falling inflation and interest rates. As a result, Kirklees businesses continue to prove highly resilient, with employment levels in key sectors including manufacturing and engineering remaining stable. Large swings in macro-economic measures such as Employment Rate are not generally seen on a quarterly basis, however employment rate and unemployment rates continue to track generally marginally adverse from national and regional averages. Overall local labour market data for Kirklees always masks high levels of economic inactivity and too many residents in low pay, low skill and insecure work; this is also linked to low growth in business productivity. Increasing skills levels (at all levels) is key to increasing productivity and wages for residents.

This quarter the Council has responded to Government consultations on planning reform and inputted into the West Yorkshire Local Growth Plan. Nationally, the Government has published the 2035 Industrial Strategy which sets out a clear focus on the likes of health and life sciences, creative and digital and advanced manufacturing. All sector in which Kirklees presents comparative advantage and growth potential.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Employment Rate	Performance	74.1% (Q4 2023/24)		Better by 1.4 percentage points compared with Q3 2023/24 No comparison data available for Q4 2022/23	Kirklees - 73.3% Yorkshire and the Humber - 73.1% (April 2023 - March 2024)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Business births	Performance	500 (Q1 2024/25)		Worse by 30 businesses compared with Q4 2023/24 Better by 100 businesses compared with Q1 2023/24	Kirklees - 14.1 West Yorkshire - 13.7 Business births per 10,000 people aged 16+ (Apr - Jun 2024)
Number of planning applications received - major	Demand	29 (Q2 2024/25)		Better by 7 applications compared with Q1 2024/25 Better by 3 application compared with Q2 2023/24	Kirklees - 0.3 Yorkshire and the Humber - 0.4 Number of major planning application decisions per 1,000 properties (Jul 23 - Jun 24)
Percent of population with at least level 2 qualification*	Performance	87.3% (236,000 / 269,500) (2023)		Better by 14.6 percentage points compared with 2021 Better by 14.4 percentage points compared with 2020	Kirklees - 87.3% Yorkshire and the Humber - 85.1% (2023)

*Annually collected measure, no updated data for quarter 2 2024/25.

Highways, Streetscene and Waste Key Measures

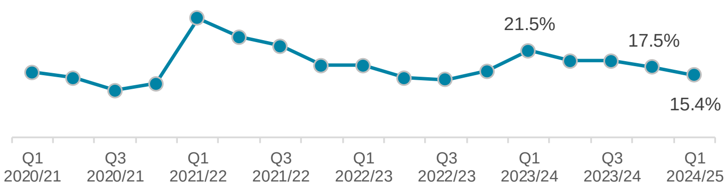
Quarter 2 2024/25

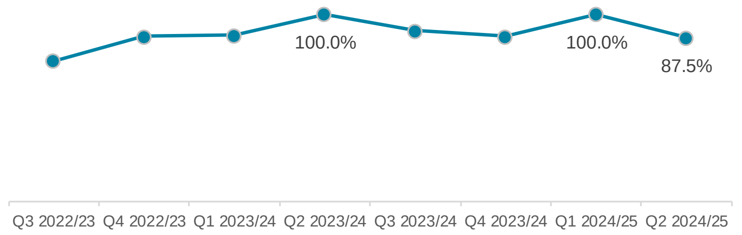
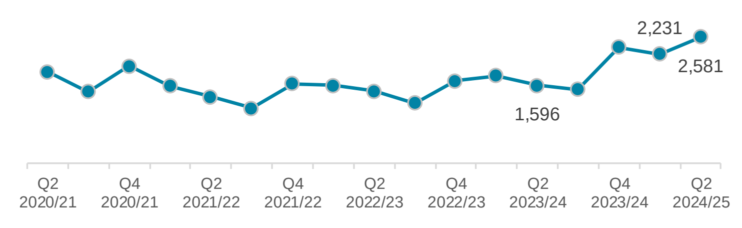
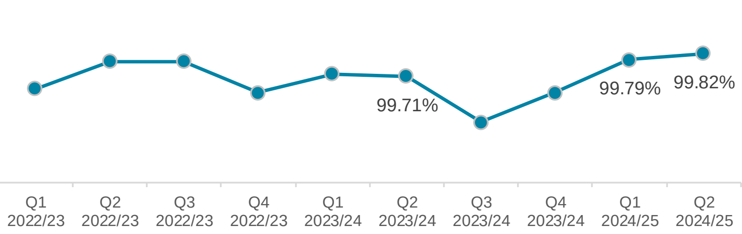
Fly tipping continues to be an issue both locally and nationally. The number of fly tipping reports have increased this quarter when compared with last, which places Kirklees slightly above the Yorkshire and Humber average, but below the national rate. The use of overt and covert cameras continues to improve enforcement against those who feel it necessary to fly tip, working with local partners and national campaigns.

Kirklees Council continue to work actively with its partners, residents and business to improve recycling rates, and the trend is positive over the past year, with contamination remaining on a downward trend.

Our missed bins performance has improved further, with more than 99.8% of all bins collected from households without complaint. Challenges affecting performance continue to include accessibility due to parked cars, roadworks, incidents, and accidents. A programme of work continues with communities to relocate bins to aid collection and maximise performance.

Whilst there has been some clarity from government on the future requirements for Simpler Recycling and associated legislation, there continues to be no certainty of future funding arrangements. This creates challenges when planning for the introduction of new services to improve recycling rates.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Recycling contamination rate	Performance	15.4% (Q1 2024/25)		Better by 2.1 percentage points compared with Q4 2023/24 Better by 6.1 percentage points compared with Q1 2023/24	No benchmarking data is available

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Potholes - % of emergency defects made safe within intervention timescales.	Performance	87.5% (7 / 8) (Q2 2024/25)		Worse by 12.5 percentage points compared with Q1 2024/25 Worse by 12.5 percentage points compared with Q2 2023/24	No benchmarking data is available
Number of fly tipping reports	Demand	2,581 (Q2 2024/25)		Worse by 350 reports compared with Q1 2024/25 Worse by 985 reports compared with Q2 2023/24	Kirklees - 16.4 Yorkshire and the Humber - 14.1 Fly-tipping incidents reported per 1,000 people (2022/23)
Missed bins (% of collections without complaints)	Performance	99.82% (2,346,803 / 2,350,927) (Q2 2024/25)		Better by 0.03 percentage points compared with Q1 2024/25 Better by 0.11 percentage points compared with Q2 2023/24	No benchmarking data is available

Homes & Neighbourhoods Key Measures

Quarter 2 2024/25

Homes and Neighbourhoods collected 98.43% of rents due. The arrears of 3.6% are driven largely by the cost-of-living challenges faced by tenants and by the migration from Housing Benefit to Universal Credit (UC), which can cause delays of up to five weeks for tenants' receipt of payment.

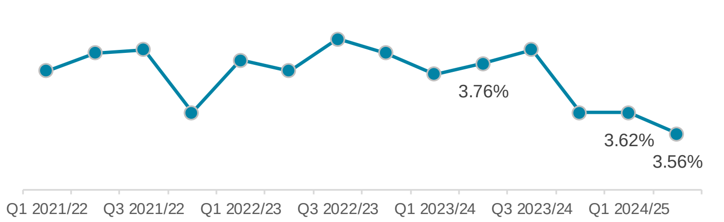
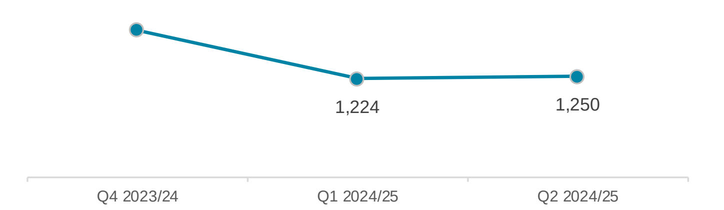
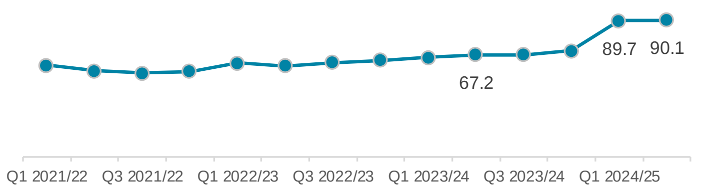
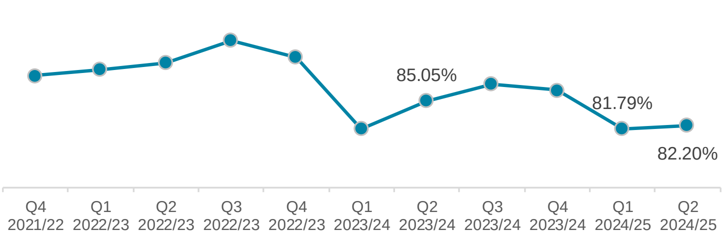
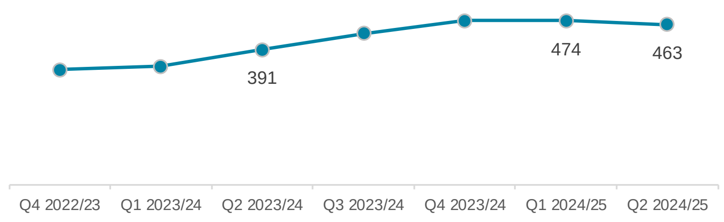
It is anticipated that rent arrears performance will be maintained in the next quarter and beyond. We continue to work with tenants to support them to secure work through our Employment and Skills Team. Where appropriate, we also signpost tenants to other services including Money Advice, which may include support with identifying benefit entitlements.

There are currently 1,250 open cases where the Council's tenants are experiencing damp, mould and condensation (DMC). Although a slight increase from last quarter (1,224 cases), it should be noted that the figure is significantly lower than Q4 2023/24 (1830 cases). This number is currently inflated as we are working on tackling a backlog. When a backlog DMC case is complete this has a negative effect on the average length, once the back log jobs are complete a more accurate number will be shown as we resolve newly reported cases.

The average relet times for turning around void properties has deteriorated slightly to 90 days, compared with 89 days in the previous quarter. Relet times continue to be hindered by vacancies across multiple teams supporting the delivery of void services. Recruitment to a number of these posts has been successful and new starters will provide additional capacity to assist with void output and relet times. A third-party contractor will be available to use from Q3 to support with additional property maintenance works at void stage to increase void output.

The proportion of non-emergency responsive repairs completed within timescale remains stable at 82%. The council is looking at ways to improve performance in this area.

The number of households in temporary accommodation has dropped slightly from 474 to 463 households since the previous quarter. This represents 2.28 households per thousand, compared with 4.87 households per thousand nationally.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of rents in arrears.	Performance	3.56% (£3.3M / £93.8M) (Q2 2024/25)		Better by 0.1 percentage points compared with Q1 2024/25 Better by 0.2 percentage points compared with Q2 2023/24	Kirklees - 3.6% National - 3.6% Current tenant arrears % (2023/24)
Number of open damp, mould and condensation cases	Demand	1,250 (Q2 2024/25)		Worse by 26 cases compared with Q1 2024/25 No comparison data available for Q2 2023/24	Kirklees - N/A National - 3.7% Damp and mould live cases as a % of stock (2023/24)
Average days to re-let time.	Performance	90.1 (Q2 2024/25)		Worse by 0.4 days compared with Q1 2024/25 Worse by 22.9 days compared with Q2 2023/24	Kirklees - 69.73 National - 36.31 (2023/24)
Proportion of non-emergency responsive repairs completed within timescale.	Demand	82.2% (21,184 / 25,778) (Q2 2024/25)		Better by 0.41 percentage points compared with Q1 2024/25 Worse by 2.85 percentage points compared with Q2 2023/24	Kirklees - 86.3% National - 81.5% % of non-emergency repairs completed within taregt timescale (2023/24)
Number of households in temporary accommodation.	Demand	463 (Q2 2024/25)		Better by 11 households compared with Q1 2024/25 Worse by 72 households compared with Q2 2023/24	Kirklees - 2.28 Yorkshire and the Humber - 1.43 Number of households in temporary accommodation per 1,000 households (Q4 2023/24)

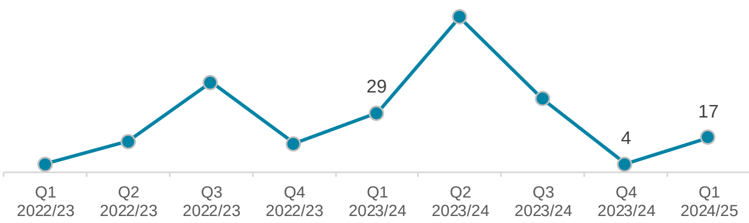
Development Key Measures

Quarter 2 2024/25

Demand for temporary accommodation remains high in Kirklees, positive albeit small changes are beginning to be seen from the transformation plan with more households leaving temp accommodation than entering with the quarter closing at 463. Changes to the front door and prioritising of allocations are expected to make step changes in the numbers prevented from being homeless, and the numbers leaving temporary accommodation to both social and private rented sectors.

The number of new affordable homes built and ready for letting has increased over the last quarterly monitoring period. Year on year completions remain low, impacting on move on homes. Several schemes of affordable housing are approaching planning stage so the next 2 years should see a step change in this. Colleagues from Housing Growth and Solutions are feeding into the local plan housing assessment to address the need for correct type and tenure of housing, particularly a renewed emphasis on social rental.

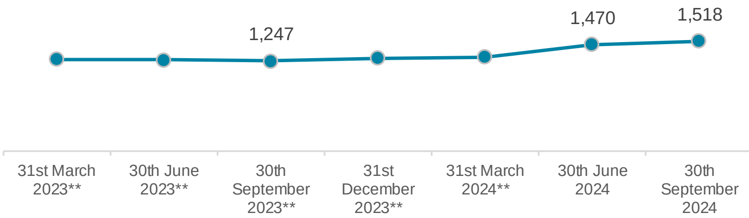
We look forward to the government's spending review and planning reforms to help boost the number of affordable homes delivered in the district. Given the lead time for new housing, there is no immediate improvement in longer term trends expected for this indicator.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Affordable homes facilitated by Housing Growth	Performance	17 (Q1 2024/25)		Better by 13 homes compared with Q4 2023/24 Worse by 12 homes compared with Q1 2023/24	No benchmarking data is available

Environment Strategy & Climate Change Key Measures

Quarter 2 2024/25

Whist the national and local trend of numbers of children and complexity accessing home to school transport is continuing to increase, there are positive signs for Kirklees. There is a decreasing number of children using taxis and minibuses and an increasing number of children utilising personal travel budgets, which is a more cost-effective way of providing transport assistance. This gives families flexibility to choose the best mode of transport for their needs and reduces reliance on others to provide transport.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of children accessing home to school transport	Demand	1,518 (30th September 2024)		Worse by 48 children compared with the end of Q1 2024/25 Worse by 271 children compared with the end of Q2 2023/24	DfT are looking at collecting data nationally next year

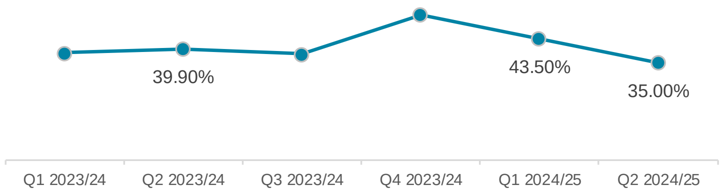
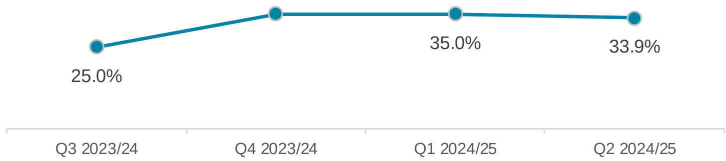
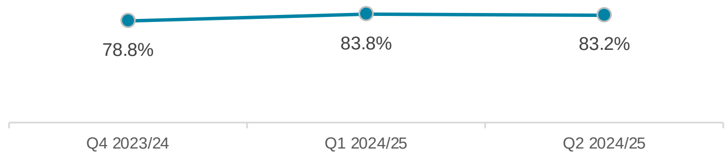
** Prior to 2024/25 personal travel budgets (PTBs) and mileage were always an option to parents but were not the main focus of the service. The main focus was providing physical transport, and the vast majority of children were transported in taxi's / mini-buses, and therefore data on PTBs and mileage was limited and was never put forward as part of reporting, the service merely reported on the number of children on physical transport.

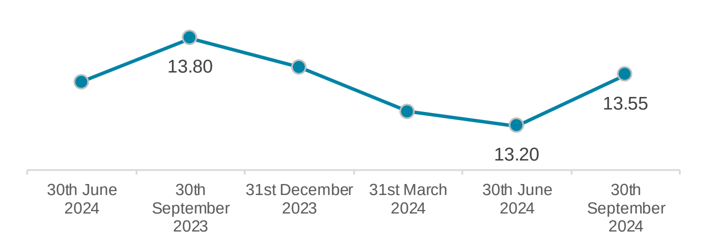
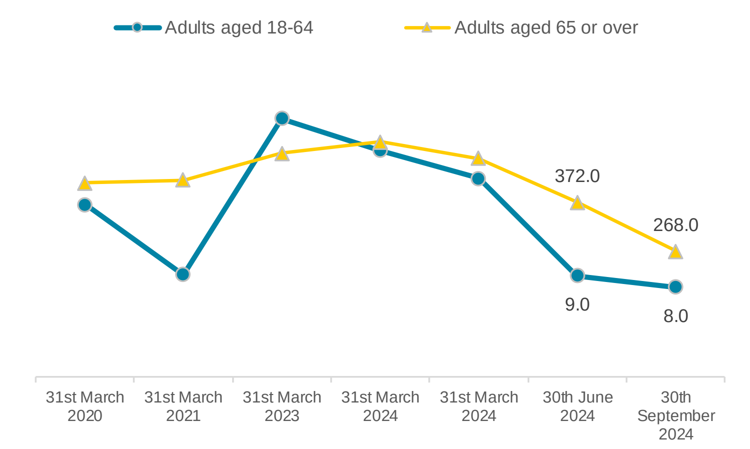
The focus of the service has now changed to offering a personal travel budget instead of physical transport through the introduction of enhanced personal travel budget offer and post-16 transport statement introduction of default offer of personal travel budget as opposed to physical transport. This has resulted in changes to reporting metrics to include more granular detail surround personal travel budgets, mileage and physical transport. Current systems do not allow to report on historic data, something which is being addresses.

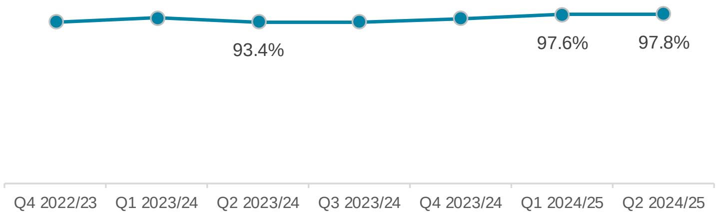
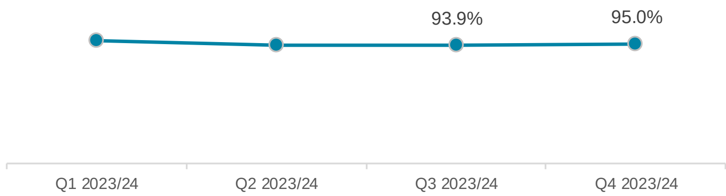
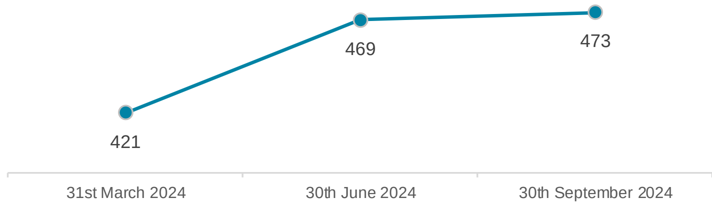
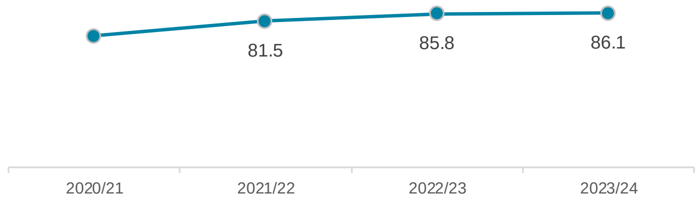
Appendix A – Council Measures

Adults and Health

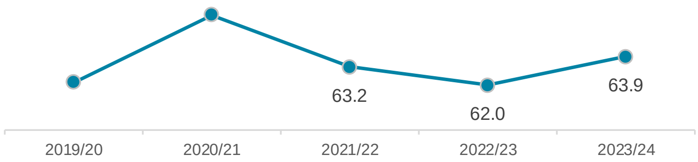
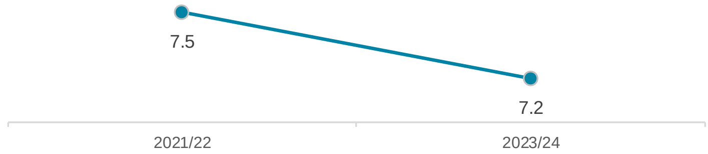
Adults Social Care (ASC) Operation Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% Contacts to ASC that were signposted, information, advice or guidance was given or had no further action	Performance	35% (Q2 2024/25)		Worse by 8.5 percentage points compared with Q1 2024/25 Worse by 4.9 percentage points compared with Q2 2023/24	No benchmarking data is available
% Contacts to ASC that progress to an Assessment	Performance	33.9% (Q2 2024/25)		Better by 1.2 percentage points compared with Q1 2024/25 No comparison data available for Q2 2023/24	No benchmarking data is available
% Care Act Assessments that progressed to a long term service	Performance	83.2% (Q2 2024/25)		Worse by 0.6 percentage points compared with Q1 2024/25 No comparison data available for Q2 2023/24	No benchmarking data is available

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Average commissioned home care hours per user.	Demand	13.55 (30th September 2024)		Worse by 0.35 hours per user compared with the end of Q1 2024/25 Better by 0.25 hours per user compared with the end of Q2 2023/24	Kirklees - 13.5 National - 14.4 (2023/24)
Permanent admissions to residential care per 100,000 population for adults aged 18-64	Demand	8.0 (30th September 2024)		Better by a rate of 1 user compared with the end of Q1 2024/25 No comparison data available for the end of Q2 2023/24	Kirklees - 20.1 National - 14.6 (2022/23)
Permanent admissions to residential care per 100,000 population for adults aged 65 or over.	Demand	268.0 (30th September 2024)		Better by a rate of 104 users compared with the end of Q1 2024/25 No comparison data available for the end of Q2 2023/24	Kirklees - 500.9 National - 560.8 (2022/23)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% s42 safeguarding enquiries where the risk was reduced or removed.	Performance	97.8% (444 / 454) (Q2 2024/25)		Better by 0.2 percentage points compared with Q1 2024/25 Better by 4.4 percentage points compared with Q2 2023/24	Kirklees - 93.2% National - 90.9% (2022/23)
% S42 safeguarding enquiries where making safeguarding personal outcomes were met.	Performance	95% (Q4 2023/24)		Better by 1.1 percentage points compared with Q3 2023/24 No comparison data available for Q4 2022/23	Kirklees - 95.4% National - 94.2% (2022/23)
Number of people waiting for an ASC assessment	Performance	473 (30th September 2024)		Worse by 4 people compared with the end of Q1 2024/25 No comparison data available for the end of Q2 2023/24	Benchmarking data not publically available
The outcome of short-term services: sequel to service – this relates to those people accessing short term support (reablement etc) and the percentage of those people that go on to have no long term support with ASC.*	Performance	86.1 (2023/24)		Better by 0.3 percentage points compared with 2022/23 Better by 4.6 percentage points compared with 2021/22	Kirklees - 85.8 National - 77.6 (2022/23)

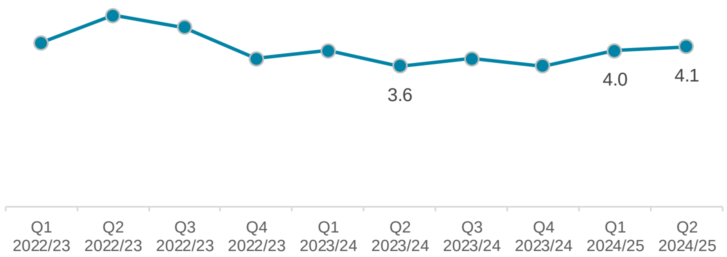
*Annually collected measure, no updated data for quarter 2 2024/25

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Survey measures - Overall satisfaction of people who use services with their care and support*	Performance	63.9 (2023/24)		Better by 1.9 compared with Q4 2022/23 Better by 0.7 compared with Q4 2021/22	Kirklees - 62 National - 63.9 (2022/23)
Carers of people in ASC quality of life (assess the overall quality of life of carers who support individuals with adult's social care needs) **	Performance	7.2 (2023/24)		Worse by 0.3 compared with Q4 2021/22 No comparison data available for 2019/20	Kirklees - 7.5 National - 7.3 (2021/22)

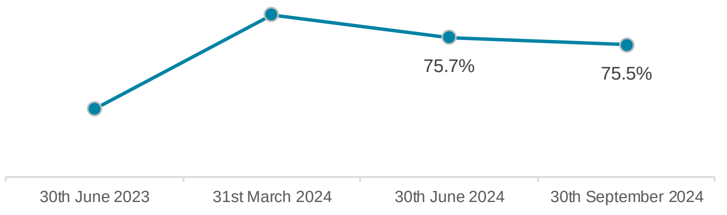
*Annually collected measure, no updated data for quarter 2 2024/25

**Biennially collected Measure, no updated data for quarter 2 2024/25

Communities and Access Services Measures

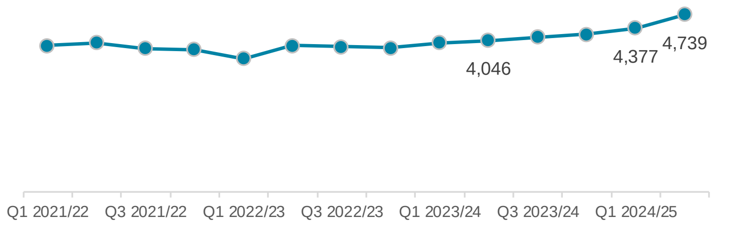
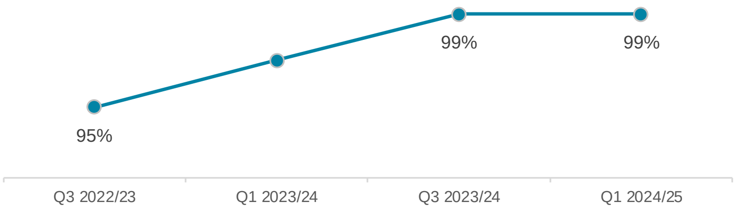
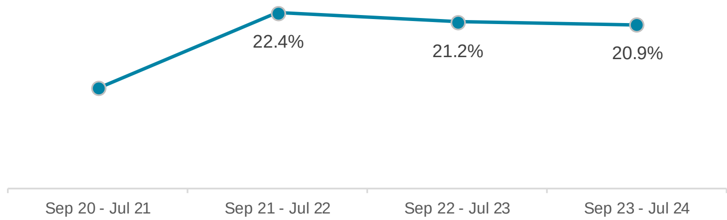
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Change in emotional wellbeing score for Wellness Service clients (using Short Warwick-Edinburgh Mental Wellbeing Scale; scores can range from 7 to 35, with higher scores indicating higher positive wellbeing; positive change indicates improved emotional wellbeing)	Performance	4.1 (Q2 2024/25)		Better by 0.1 compared with Q1 2024/25 Better by 0.5 compared with Q2 2023/24	No benchmarking data is available

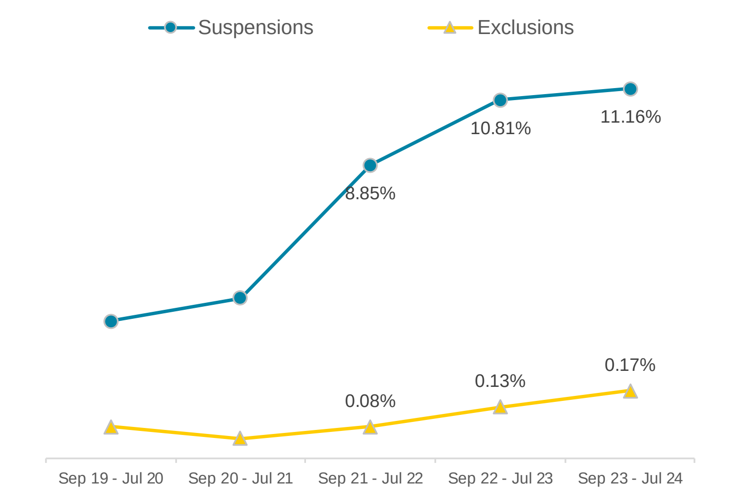
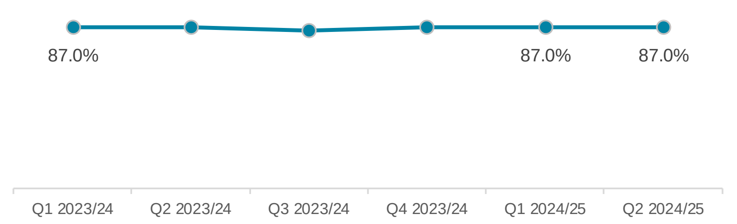
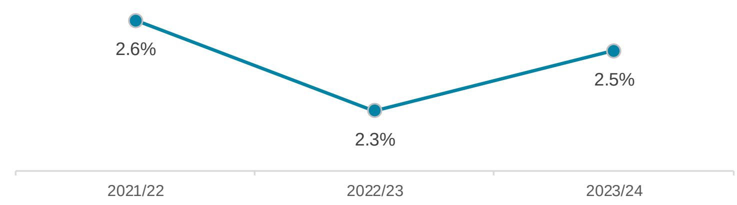
Integrated Commissioning Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% Kirklees ASC providers judged as good or outstanding by CQC	Performance	75.5% (139 / 184) (30th September 2024)		Worse by 0.2 percentage points compared with the end of Q1 2024/25 No comparison data available for the end of Q2 2023/24	Kirklees - 75.5% National - 83.4% (Q2 2024/25)

Children and Families

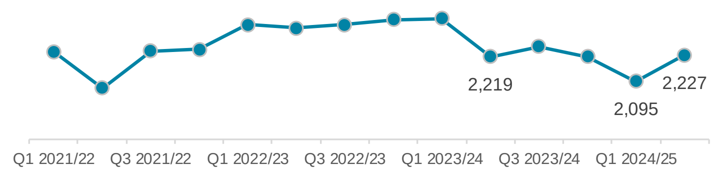
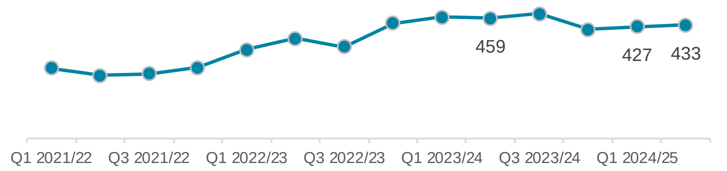
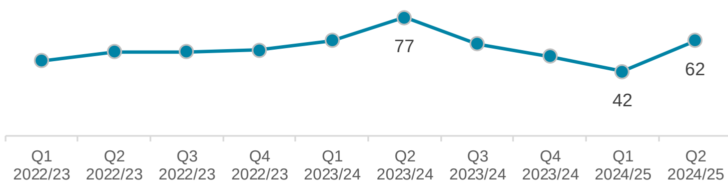
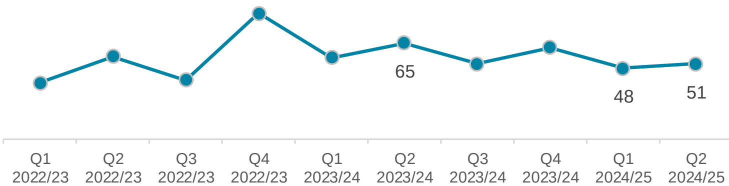
Learning & Early Support Measures

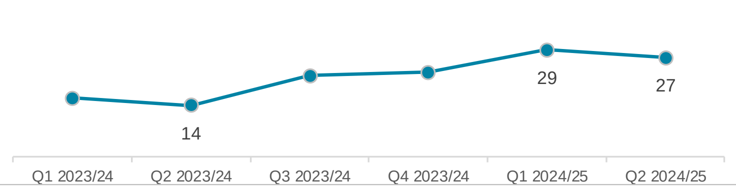
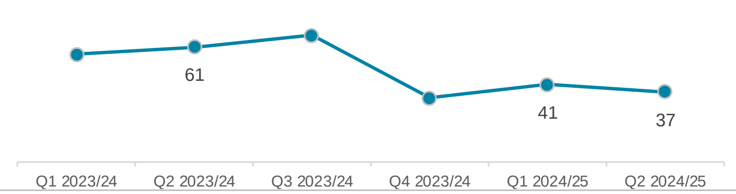
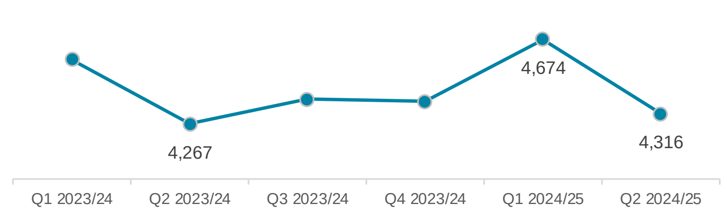
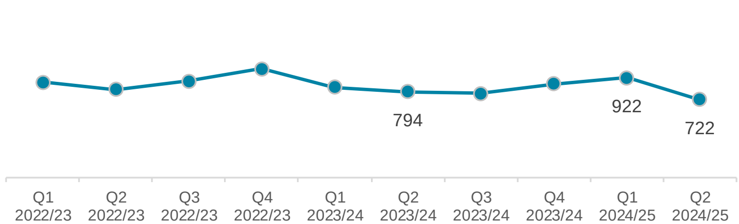
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Education, Health, and Care Plans	Demand	4,739 (Q2 2024/25)		Worse by 362 EHC plans compared with Q1 2024/25 Worse by 693 EHC plans compared with Q2 2023/24	Kirklees - 4.1% Statistical Neighbours - 4.8% % of pupils with statement of SEN or EHC Plans (2023)
Percentage of inspected Early Years providers rated Good or better by Ofsted	Performance	99% (279 / 284) (Q1 2024/25)		Same by 0 percentage points compared with Q3 2023/24 Better by 2 percentage points compared with Q1 2023/24	Kirklees - 99% National - 98% Percentage of inspected Early Years providers rated Good or better by Ofsted (Q1 2024/25)
Percentage of pupils who are persistently absent (attendance below 90%) from school	Performance	20.9% (Sep 2023 - Jul 2024)		Better by 0.3 percentage points compared with 2022/23 academic year Better by 1.5 percentage points compared with 2021/22 academic year	Kirklees - 21% Statistical Neighbours - 21.46% (2022/23 academic year)

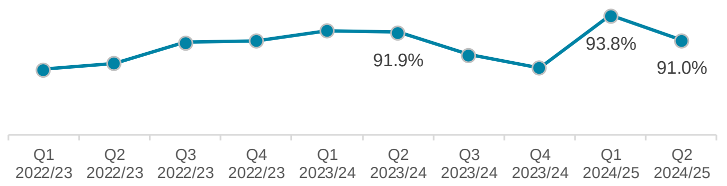
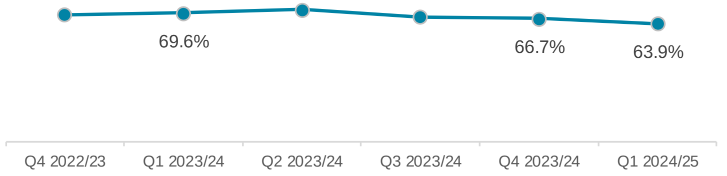
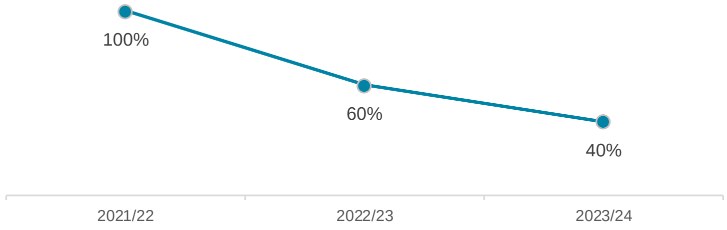
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Suspensions - Number of all school suspensions expressed as a % of school population	Performance	11.16% (7,634 / 68,426) (Sep 2023 - Jul 2024)		Worse by 0.35 percentage points compared with the 2022/23 academic year Worse by 2.31 percentage points compared with the 2021/22 academic year	Kirklees - 8.85% National - 6.91% Suspensions - Number of all school suspensions expressed as a % of school population (Q1 2022/23)
Exclusions - Total Permanent Exclusions from Schools as a % of the school population	Performance	0.17% (114 / 68,426) (Sep 2023 - Jul 2024)		Worse by 0.04 percentage points compared with the 2022/23 academic year Worse by 0.09 percentage points compared with the 2021/22 academic year	Kirklees - 0.08% National - 0.08% Permanent Exclusions rate (Q1 2022/23)
% of state funded schools rated good or better by Ofsted	Performance	87% (158 / 181) (Q2 2024/25)		Same by 0 percentage points compared with Q1 2024/25 Same by 0 percentage points compared with Q2 2023/24	Kirklees - 87% National - 90% % of schools rated good or better (Q2 2024/25)
Not in Education, Employment or Training - % of 16-17 year olds that are not in education, employment or training*	Performance	2.5% (2023/24)		Worse by 0.2 percentage points compared with 2022/23 Better by 0.1 percentage points compared with 2021/22	Kirklees - 2.5% National - 2.8% (2023/24)

*Annually collected measure, no updated data is available for quarter 2 2024/25

Child Protection & Family Support Measures

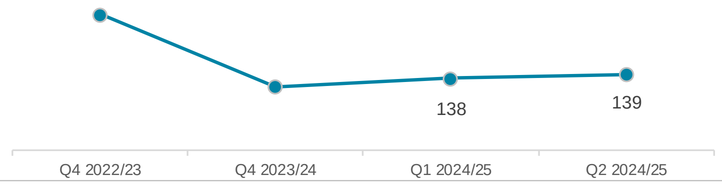
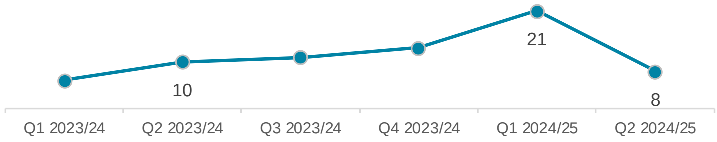
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Children in Need	Demand	2,227 (Q2 2024/25)		Worse by 132 children compared with Q1 2024/25 Worse by 8 children compared with Q2 2023/24	Kirklees - 220.9 Statistical Neighbours - 364.28 Children in Need rate per 10,000 (2023/24)
Number of children with a Child Protection Plan	Demand	433 (Q2 2024/25)		Worse by 6 children compared with Q1 2024/25 Better by 26 children compared with Q2 2023/24	Kirklees - 42.8 Statistical Neighbours - 43.08 Children who are the subject of a CPP - rate per 10,000 (2023/24)
Number of children and young people starting to be looked after in the quarter	Demand	62 (Q2 2024/25)		Worse by 20 children compared with Q1 2024/25 Better by 15 children compared with Q2 2023/24	Kirklees - 21 Statistical Neighbours - 27.6 Rate of children starting to be looked after each year (2022/23)
Number of Children Looked After ceasing to be looked after in the quarter	Demand	51 (Q2 2024/25)		Better by 3 children compared with Q1 2024/25 Worse by 14 children comapred with Q2 2023/24	Kirklees - 22 Statistical Neighbours - 26.4 Rate of children ceasing to be looked after each year (2022/23)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Children Looked After in an external residential provision	Performance	27 (Q2 2024/25)		Better by 2 children compared with Q1 2024/25 Worse by 13 children compared with Q2 2023/24	No benchmarking data is available
Number of Children Looked After aged 16-18 in semi supported accommodation external residential provision	Performance	37 (Q2 2024/25)		Better by 4 children compared with Q1 2024/25 Better by 24 children compared with Q2 2023/24	No benchmarking data is available
Number of contacts to children's services	Demand	4,316 (Q2 2024/25)		Better by 358 contacts compared with Q1 2024/25 Worse by 49 contacts compared with Q2 2023/24	No benchmarking data is available
Number of referrals to children's social care	Demand	722 (Q2 2024/25)		Better by 200 referrals compared with Q1 2024/25 Better by 72 referrals compared with Q2 2023/24	Kirklees - 366.8 Statistical Neighbours - 631.1 Rate per 10,000 of referrals to Children's Social Services (2022/23)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of Care Leavers in suitable accommodation	Performance	91% (305 / 335) (Q2 2024/25)		Worse by 2.8 percentage points compared with Q1 2024/25 Worse by 0.9 percentage points compared with Q2 2023/24	Kirklees - 91% National - 88% % in suitable accommodation (Q4 2022/23)
Percentage of Care leavers in Employment, Education or Training (of those available for EET)	Performance	63.9% (Q1 2024/25)		Worse by 2.8 percentage points compared with Q4 2023/24 Worse by 5.7 percentage points compared with Q1 2023/24	No benchmarking data is available this is a locally specified measure
Percentage of Children's Homes rated Good or better by Ofsted*	Performance	40% (2 / 5) (2023/24)		Worse by 20 percentage points compared with Q4 2022/23 Worse by 60 percentage points compared with Q4 2021/22	No benchmarking data is available

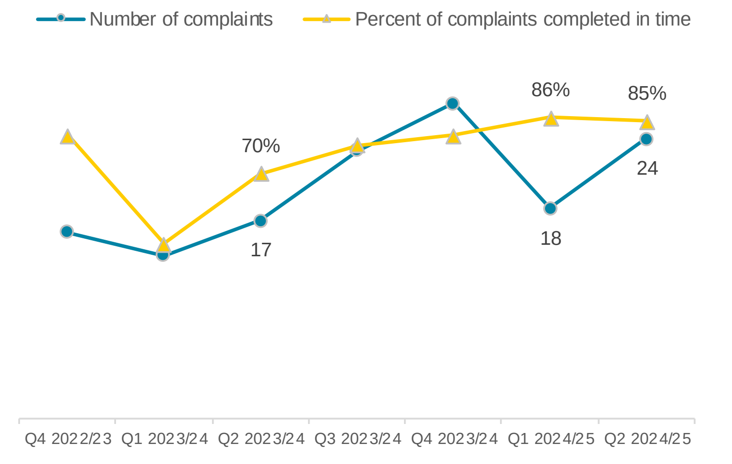
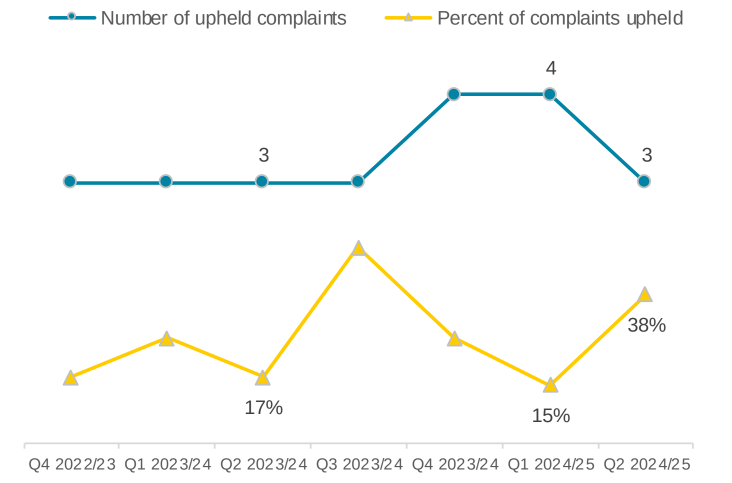
*Annually collected measure, no updated data for quarter 2 2024/25

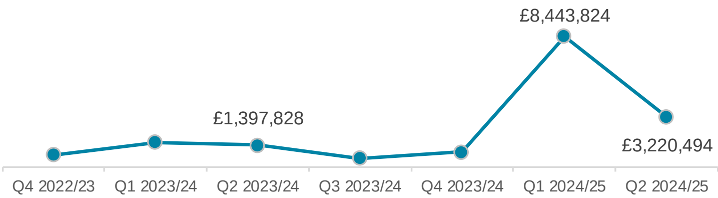
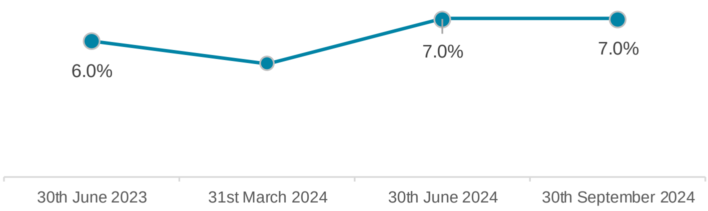
Resources, Improvement & Partnerships Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of mainstream foster carer households in Kirklees	Performance	139 (Q2 2024/25)		Better by 1 household compared with Q1 2024/25 No comparison data available for Q2 2023/24	No benchmarking data is available
Waiting times for child mental health services for month at quarter end (time in weeks)	Performance	8 (Q2 2024/25)		Better by 13 weeks compared with Q1 2024/25 Better by 2 weeks compared with Q2 2023/24	No benchmarking data is available

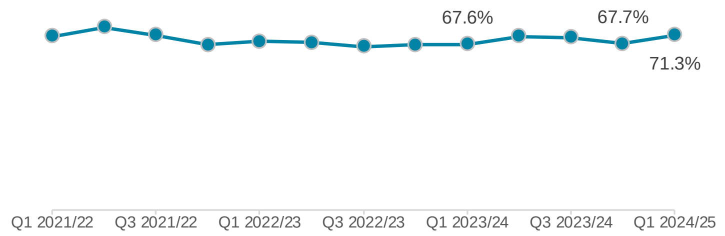
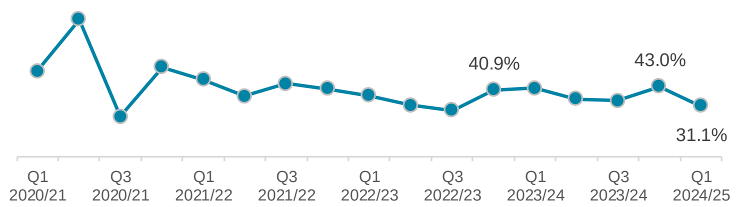
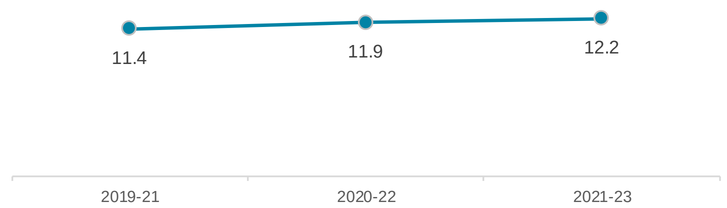
Public Health and Corporate Resources

Corporate Resources Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percent of stage 3 complaints completed in time	Performance	85% (17 / 20) (Q2 2024/25)		Worse by 1 percentage points compared with Q1 2024/25 Better by 15 percentage points compared with Q2 2023/24	No benchmarking data is available due to different complaints processes across Council's
Number of stage 3 complaints received	Demand	24 (Q2 2024/25)		Worse by 6 complaints compared with Q1 2024/25 Worse by 7 complaints compared with Q2 2023/24	No benchmarking data is available due to different complaints processes across Council's
No. of Ombudsman complaints upheld	Performance	3 (Q2 2024/25)		Worse by 1 complaint compared with Q1 2024/25 Same by 0 complaints compared with Q2 2023/24	Kirklees - 2.5 Bradford - 4.8 Calderdale - 7.3 Leeds - 4.6 Wakefield - 2.8 Upheld decisions per 100,000 residents (2022/23)
Percent of Ombudsman complaints upheld	Performance	38% (3 / 8) (Q2 2024/25)		Better by 23 percentage points compared with Q1 2024/25 Better by 21 percentage points compared with Q2 2023/24	Kirklees - 69% National - 77% (2022/23)

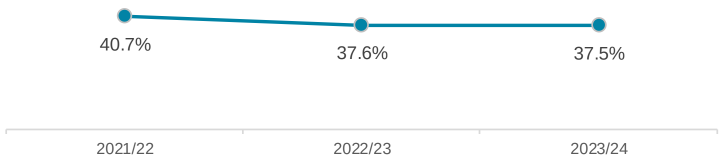
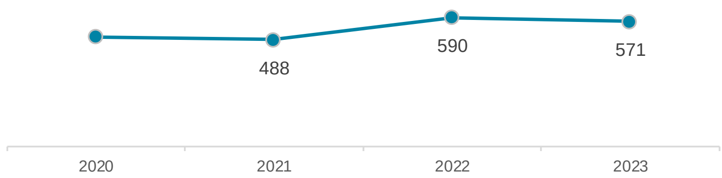
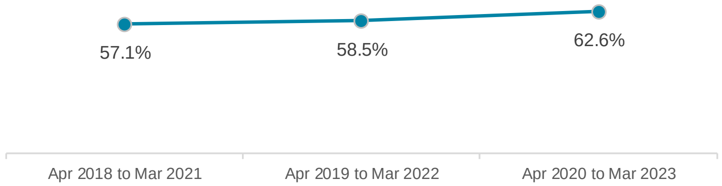
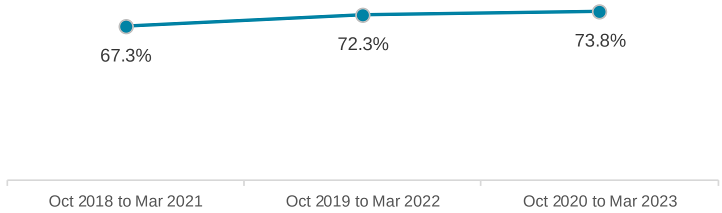
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Total £ Social Value delivered (derived from contracts above £100k per annum with commitments recorded via the Social Value Portal)	Performance	£3,220,494 (Q2 2024/25)		Worse by £5.2M compared with Q1 2024/25 Better by £1.8M compared with Q2 2023/24	No benchmarking data is available
% of 2024/25 budgets savings completed or on track for delivery.	Performance	78% (87 / 112) (Q2 2024/25)		Worse by 3 percentage points compared with Q1 2024/25 No comparison data available in Q2 2023/24	No benchmarking data is available
Vacancy rate (percent of vacant positions across the Council)	Performance	7% (543 / 8,119) (30th September 2024)		Same by 0 percentage points compared with the end of Q1 2024/25 No comparison data available for the end of Q2 2023/24	Kirklees - N/A Leeds - 2.90% Q3 2023/24

Public Health & Health Protection Measures

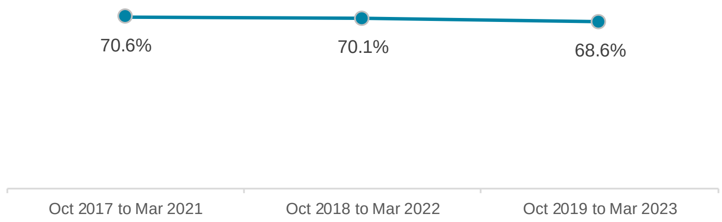
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Breastfeeding initiation rates (proportion of babies whose first feed included breastmilk)	Performance	71.3% (662 / 929) (Q1 2024/25)*		Better by 3.6 percentage points compared with Q4 2023/24 Better by 3.7 percentage points compared with Q1 2023/24	Kirklees - 71.3% National - 72.4% Breastfeeding rates (Q1 2024/25)
Percentage of people taking up an NHS Health Check invite	Performance	31.1% (3,309 / 10,647) (Q1 2024/25)*		Worse by 11.9 percentage points compared with Q4 2023/24 Worse by 10.9 percentage points compared with Q1 2023/24	Kirklees - 31% National - 36% Percentage of people taking up an NHS Health Check invite (Q1 2024/25)
Suicide rate per 100,000 population**	Performance	12.2 (2021-23)		Worse by 0.3 suicides per 100,000 population compared with 2020-22 Worse by 0.8 suicides per 100,000 population compared with 2019-21	Kirklees - 12.2 National - 10.7 Suicide rate (persons) (January 2021 to December 2023)

*Quarter 2 data will be available in December 2024

**Annually collected measure, no updated data for quarter 2 2024/25

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of children who are overweight/obese in Year 6*	Performance	37.5% (2,000 / 5,333) (2023/24)		Better by 0.1 percentage points compared with 2022/23 Better by 3.2 percentage points compared with 2021/22	Kirklees - 37.5% National - 35.8% (School year 2023/24)
All new sexually transmitted infection diagnoses (rate per 100,000)*	Performance	571 (2023)		Better by 19 diagnoses per 100,000 compared with 2022 Worse by 83 diagnoses per 100,000 compared with 2021	Kirklees - 571 National - 704 (Jan-Dec 2023)
Cancer screening coverage: breast cancer*	Performance	62.6% (29,989 / 47,915) (Apr 2020 to Mar 2023)		Better by 4.1 percentage points compared with Apr 2019 to Mar 2022 Better by 5.5 percentage points compared with Apr 2018 to Mar 2021	Kirklees - 62.6% National - 66.2% (April 2020 to March 2023)
Cancer screening coverage: bowel cancer*	Performance	73.8% (50,502 / 68,427) (Oct 2020 to Mar 2023)		Better by 1.5 percentage points compared with Oct 2019 to Mar 2022 Better by 6.5 percentage points compared with Oct 2018 to Mar 2021	Kirklees - 73.8% National - 72% (October 2020 to March 2023)

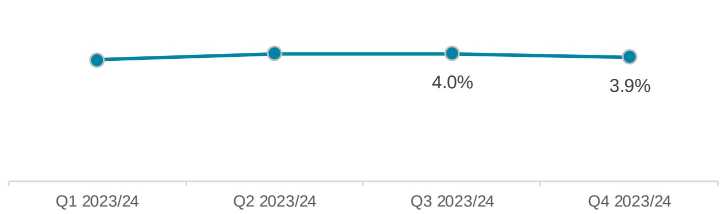
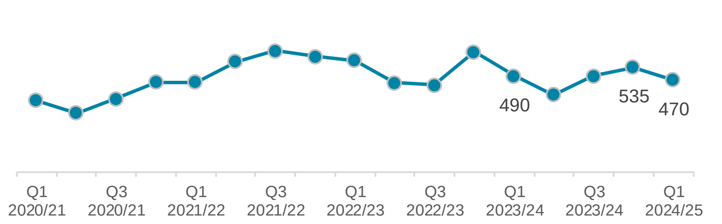
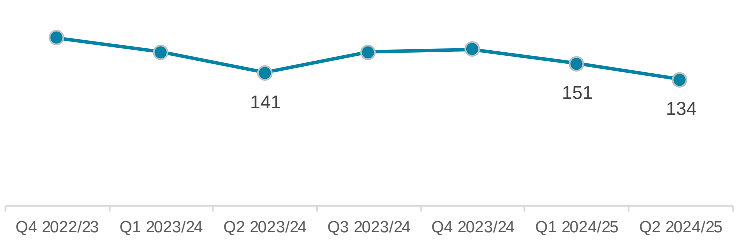
*Annually collected measure, no updated data for quarter 2 2024/25

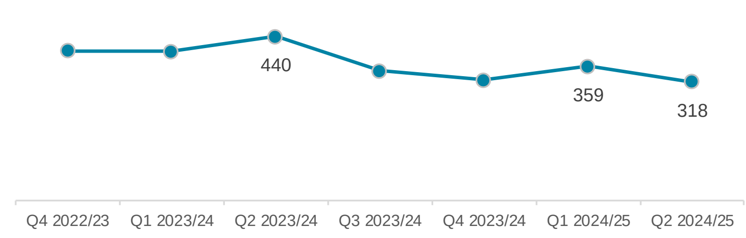
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Cancer screening coverage: cervical cancer (aged 25-49)*	Performance	68.6% (52,858 / 77,095) (Oct 2019 to Mar 2023)		Worse by 1.5 percentage points compared with Oct 2018 to Mar 2022 Worse by 2 percentage points compared with Oct 2017 to Mar 2021	Kirklees - 68.6% National - 65.8% (October 2019 to March 2023)

*Annually collected measure, no updated data for quarter 2 2024/25

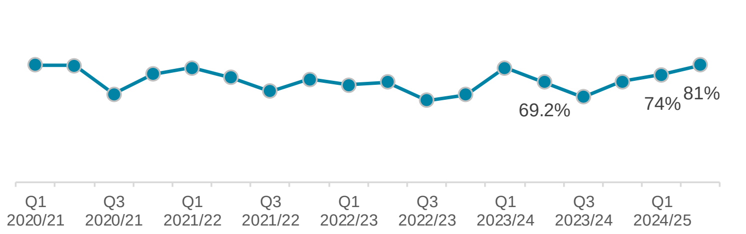
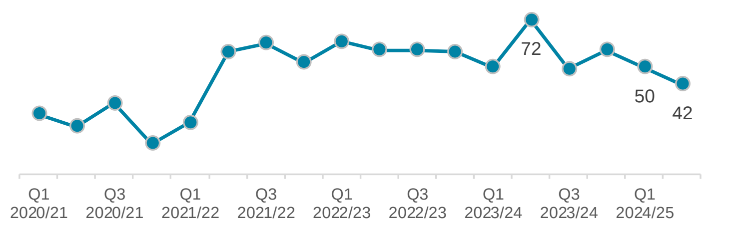
Place

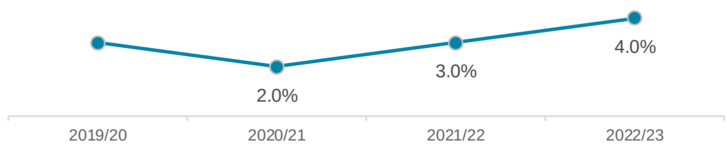
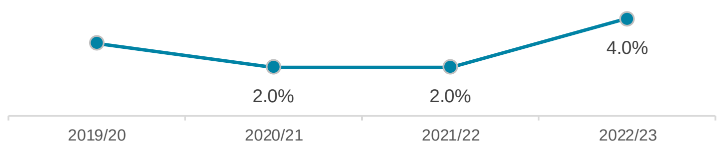
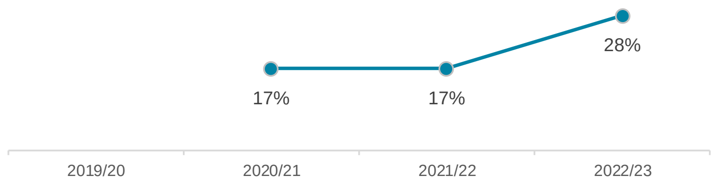
Skills & Regeneration Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Occupancy rate of council business centre units rented out (per square foot).	Performance	87.3% (147,915.29 sq ft / 169,368.17 sq ft) (Q2 2024/25)		Worse by 1.7 percentage points compared with Q1 2024/25 No comparison data available for Q2 2023/24	No benchmarking data is available this is a locally specified measure
Unemployment Rate	Performance	3.9% (Q4 2023/24)		Better by 0.1 percentage points compared with Q3 2023/24 No comparison data available for Q4 2022/23	Kirklees - 4% National - 3.9% (April 2023 - March 2024)
Business deaths	Performance	470 (Q1 2024/25)		Better by 65 businesses compared with Q4 2023/24 Better by 20 businesses compared with Q1 2023/24	Kirklees - 13.3 West Yorkshire - 12.6 Business deaths per 10,000 people aged 16+ (Apr - Jun 2024)
Number of planning applications received - minor	Demand	134 (Q2 2024/25)		Worse by 17 applications compared with Q1 2024/25 Worse by 7 applications compared with Q2 2023/24	Kirklees - 3.1 Yorkshire and the Humber - 3 Number of minor planning application decisions per 1,000 properties (Jul 23 - Jun 24)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of planning applications received - other	Demand	318 (Q2 2024/25)		Worse by 41 applications compared with Q1 2024/25 Worse by 122 applications compared with Q2 2023/24	Kirklees - 7 Yorkshire and the Humber - 6.9 Number of other planning application decisions per 1,000 properties (Jul 23 - Jun 24)

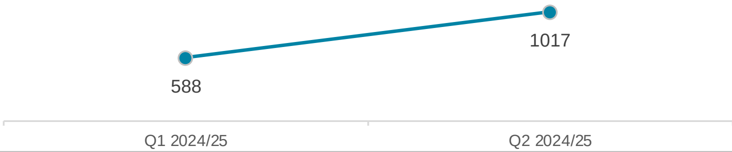
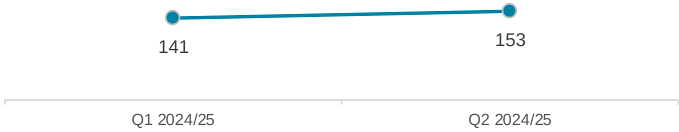
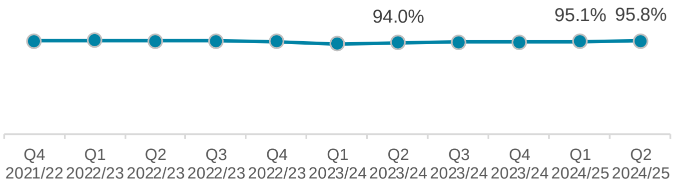
Highways, Streetscene & Waste Measures

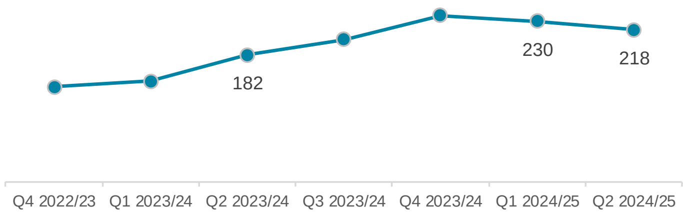
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of street lighting faults attended within published timeframes (7 working days).	Performance	81% (630 / 779) (Q2 2024/25)		Better by 7 percentage points compared with Q1 2024/25 Better by 11.8 percentage points compared with Q2 2023/24	No benchmarking data is available
People killed or seriously injured in road traffic accidents	Performance	42 (Q2 2024/25)		Better by 8 accidents compared with Q1 2024/25 Better by 30 accidents compared with Q2 2023/24	Kirklees - 52 Yorkshire and the Humber - 60.4 Number of people killed or seriously injured in road traffic accidents per 100,000 population (2023)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% of B and C roads that should be considered for maintenance (categorised as red and may need maintenance)*	Performance	4% (2022/23)		Worse by 1 percentage points compared with 2021/22 Worse by 2 percentage points compared with 2020/21	Kirklees - 4% Yorkshire and the Humber - 3% (2022/23)
% of A roads that should be considered for maintenance (categorised as red and may need maintenance)*	Performance	4% (2022/23)		Worse by 2 percentage points compared with 2021/22 Worse by 2 percentage points compared with 2020/21	Kirklees - 4% Yorkshire and the Humber - 3% (2022/23)
% of U roads that should be considered for maintenance (categorised as red and may need maintenance)*	Performance	28% (2022/23)		Worse by 11 percentage points compared with 2021/22 Worse by 11 percentage points compared with 2020/21	Kirklees - 28% Yorkshire and the Humber - 15% (2022/23)

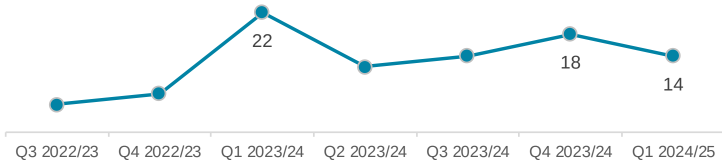
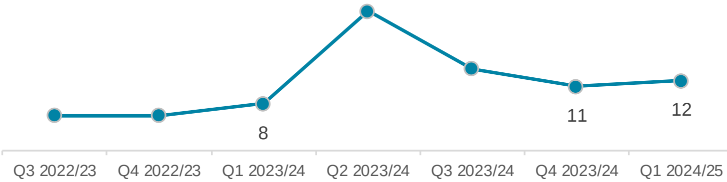
*Annually collected measures data taken from DfT, no updated data for quarter 2 2024/25

Homes & Neighbourhoods Measures

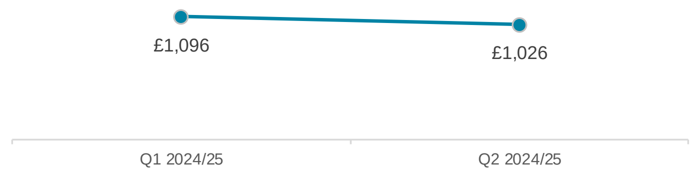
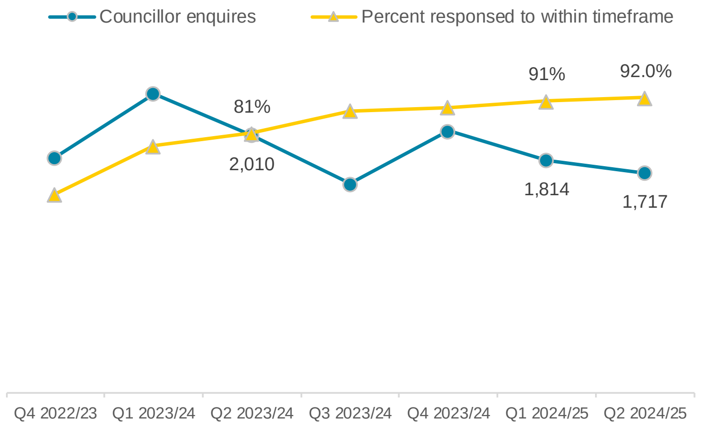
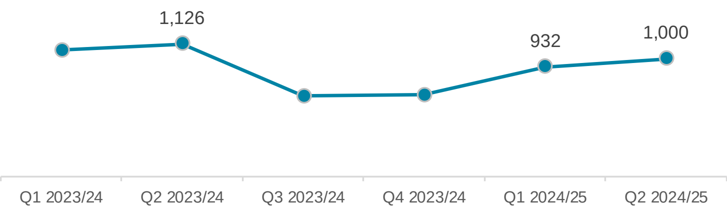
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of closed damp, mould and condensation cases	Demand	1,017 (Q2 2024/25)		Better by 429 cases compared with Q1 2024/25 No comparison data available in Q2 2023/24	No benchmarking data is available
Average length of open damp, mould and condensation cases (in days)	Demand	153 (Q2 2024/25)		Worse by 12 cases compared with Q1 2024/25 No comparison data available for Q2 2023/24	No benchmarking data is available
Proportion of homes for which all required fire risk assessments have been carried out.	Demand	100% (Q2 2024/25)		Same by 0 percentage points compared with Q1 2024/25 No comparison data available for Q2 2023/24	No benchmarking data is available
Percentage of fire risk assessments reported to the regulator that are outstanding.	Demand	0% (Q2 2024/25)		Same by 0 percentage points compared with Q1 2024/25 No comparison data available for Q2 2023/24	No benchmarking data is available
Proportion of emergency responsive repairs completed within timescale.	Demand	95.8% (12,850 / 13,417) (Q2 2024/25)		Better by 0.7 percentage points compared with Q1 2024/25 Better by 1.8 percentage points compared with Q2 2023/24	No benchmarking data is available

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of households in B&B temporary accommodation.	Demand	218 (Q2 2024/25)		Better by 12 households compared with Q1 2024/25 Worse by 36 households compared with Q2 2023/24	Kirklees - 47.6% Yorkshire and the Humber - 37.9% % of households in B&B temporary accommodation (Q4 2023/24)
Number of applicants on Housing Register	Demand	19,172 (Q2 2024/25)		Worse by 252 applicants compared with Q1 2024/25 No comparison data available for Q2 2023/24	No benchmarking data is available

Development Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Market homes delivered within Housing Growth programme.	Performance	14 (Q1 2024/25)		Worse by 4 homes delivered compared with Q4 2023/24 Worse by 8 homes delivered compared with Q1 2023/24	No benchmarking data is available
Affordable homes delivered within Housing Growth programme.	Performance	12 (Q1 2024/25)		Better by 1 homes delivered compared with Q4 2023/24 Better by 4 homes delivered compared with Q1 2023/24	No benchmarking data is available

Environmental Strategy & Climate Change Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Average cost per child accessing home to school transport for the quarter	Demand	£1,026 (Q2 2024/25)		Better by £70 per child within the quarter compared with Q1 2024/25 No comparison data available for Q2 2023/24	DfT are looking at collecting data nationally next year
Percent of Councillor enquires (across the whole Council) responded to within timeframe	Performance	92% (1,353 / 1,474) (Q2 2024/25)		Better by 1 percentage points compared with Q1 2024/25 Better by 11 percentage points compared with Q2 2023/24	No benchmarking data is available
Number of Councillor enquires received across the whole Council	Demand	1,717 (Q2 2024/25)		Better by 97 enquires compared with Q1 2024/25 Better by 293 enquires compared with Q2 2023/24	No benchmarking data is available
Number of noise pollution complaints	Demand	1,000 (Q2 2024/25)		Worse by 68 complaints compared with Q1 2024/25 Better by 126 complaints compared with Q2 2023/24	Kirklees - 8.2 Yorkshire and the Humber - 8.1 Rate of complaints about noise per 1,000 population (2020/21)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Food hygiene percent of premises rated 5 stars	Performance	69% (2463 / 3,570) (30th September 2024)		Better by 0.7 percentage points compared with the end of Q1 2024/25 No comparison data available for the end of Q2 2023/24	No benchmarking data is available