



Introduction to the Waste Service

ECC Scrutiny
05/08/2026



What we do

Our service covers four core areas — from everyday collections to specialist support.

SERVICE AREA	INCLUDES
Household collections	Residual waste, recycling and garden waste collections. Recycling advisor services.
Street cleaning	Manual/mechanical street cleaning. Litter bin placement, emptying and management.
Trade services	Trade waste and trade recycling collections (serving local business and schools). Bulky waste collections.
Specialist support	Large event assistance. Medical waste. Grubbing out. School and event education. Community litter picking support.



Bin collections

What we collect

- In 2025 the waste service collected 9.5 million bins across Kirklees.
- The municipal service collects:
 - Residual waste (grey bin).
 - Recycling (green bin).
 - A subscription garden waste service (brown bin).
- The service operates from 3 depots; Emerald Street and Vine Street in Huddersfield, and George Street in Dewsbury.

Monitoring performance

- The service has 5 KPIs to measure performance:
 - **Number of missed bins** – the number of bins our crews do not manage to collect in a day
 - **Late bins** – the number of bins missed on their scheduled collection day but collected within their correct week
 - **Resident reports** – bins that residents have told us we have missed.
 - **Repeat resident reports** – the number of multiple bins missed at the same property
 - **Exceptions** – where something has stopped the collection (contaminated bins, blocked access etc.)



Our performance year to date

This year we have collected 5,291,853 bins. That's around 47,000 bins a day.

KPI	Target	% YTD
Missed bins	<0.2%	0.1%
Late bins	<0.5%	0.2%
Resident reports	<0.2%	0.3%
Repeat resident reports	<10% of all resident reports	12%
Exceptions	Monitoring only	2.1%

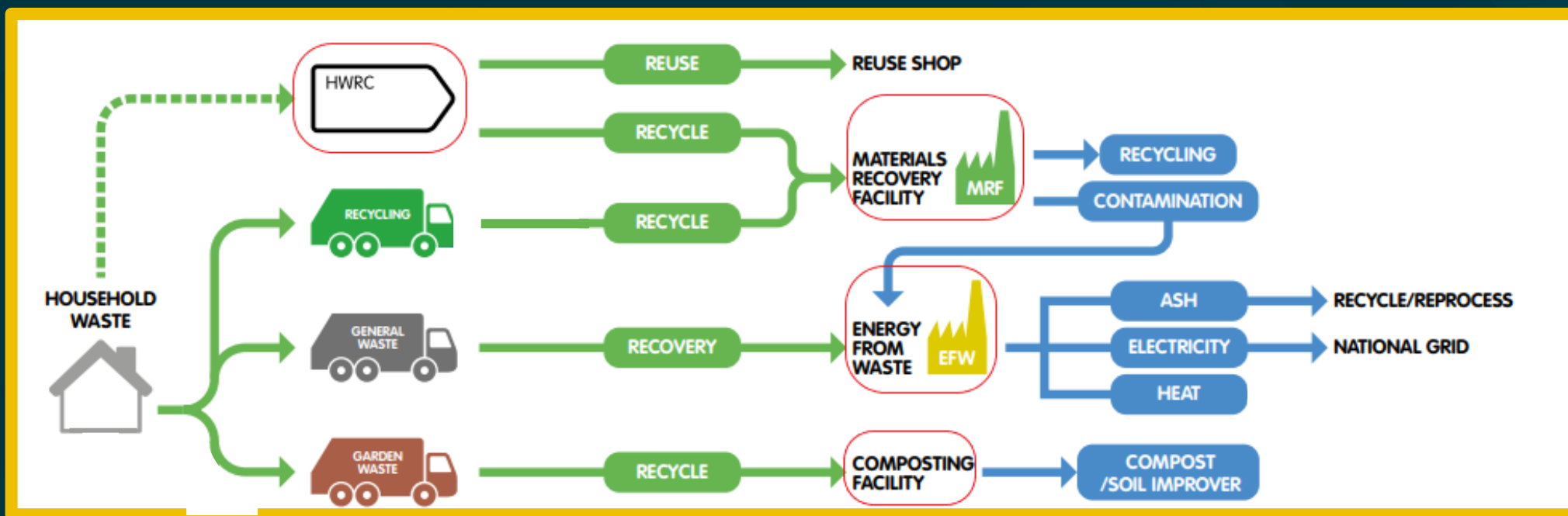
An exception is when we have attempted to collect the bin but there was a barrier. For example, if we couldn't gain access or if the bin was contaminated, too heavy, was damaged or wasn't presented.



Current challenges

- **Fleet** – We have an aging fleet which requires more maintenance, and results in more breakdowns. Replacement vehicles are due to be delivered to the service from October onwards.
- **Geography** – The district has a number of difficult access areas which require specialist wagons, of which there are few on the hiring market. These will be delivered as part of the fleet replacement from October.
- **Depot space** – Our Dewsbury depot is small and aging, and as such provides constraints for service delivery. This is being investigated as part of the depot strategy with options currently being developed.

Disposal & treatment





Waste & Resources Strategy 2021-2030

- The Council Waste Strategy was adopted at Full Council in 2021, follow a comprehensive engagement exercise which saw 22,100 visits to the consultation website, and 7,578 responses submitted (79% Online, 21% Paper).
- The document set out an action plan, targets and framework to achieve the commitments. Annual refreshments of a 12-month pledge were undertaken until 2023/24.
- Some of the key actions undertaken to date include:
 - Consultation on bins 2020
 - Reuse Shops – Huddersfield & Batley
 - Reuse HWRC network
 - Schools & Business Recycling
 - Recycling Champions
 - Home Composting Scheme
 - Pots, Tubs, Trays in Green Bin
 - Extended HWRC Opening at Weekends
 - Community Grant Scheme
 - Vape Collection Points
 - 90%+ Diversion from Landfill
 - Contamination reduction (<10% Dec 24)
 - Glass Collection Trial
 - Improve Litter Bin Provision & Recycling Trial
 - Bulky Waste Bookable Service



What is Simpler Recycling?

A national baseline for household waste collections — clearer, more consistent recycling across England.

STREAM	CONTAINER	WHAT GOES IN
Residual waste	Bin or bag	Non-recyclable waste that cannot be composted or recycled.
Food waste	Separate bin (can combine with garden waste)	All food waste, including leftovers, peelings, bones and eggshells.
Paper & card	Bin or bag	Newspapers, magazines, cardboard boxes and other paper products.
Dry recyclables	Bin, bag or stackable box	Plastic bottles, pots, tubs and trays; tins/cans; glass, films and foils.

Note: Collection frequency can still vary locally. Paper/card and glass must stay separate unless a technical, economic or environmental reason applies.



What is Food Waste?

- Food Waste is a legal requirement under Simpler Recycling.
- New burden funding – some capital identified c.£2.9m for vehicles / caddies, but it is short and does not cover any infrastructure costs.
- Revenue funding is c. £2 per household, which does not cover full revenue requirement.
- It is expected to be weekly.
- Kirklees has a formal delay until 2028, where we can align our disposal contract.



What does this mean for Kirklees?

- New recyclable materials, such as glass and foil, can be recycled at the kerbside.
- Food waste would be collected at the kerbside.
- The legislation states that a separate bin is required for paper and card (fibres), and a further separate bin for food waste.
- This would mean residents had 3 collections (not including garden waste) – one food waste collection, an alternating recyclable materials collection and a general waste collection.



What is EPR?

- EPR stands for Extended Producer Responsibility, where the Government charges packaging producers a levy which is given to local authorities to cover the costs of packaging disposal and treatment.
- Kirklees Council is allocated £6.4million p.a. based on how much packaging waste is recycled. Packaging waste includes glass, paper/card, plastics, metals, cartons.
- We must demonstrate efficient and effective recycling collection and treatment methods to maintain this level of funding.
- EPR can be reduced by up to 20% if collections are not viewed as efficient and effective.
- The formula for calculating the final payment has not yet been made available.
- KMC's actual packaging disposal cost are £8.64m, showing a net loss of £2.24m against EPR funding.

Cost Area	Value
SUEZ processing / recycling / disposal of packaging waste	£3.8m
Green bin collection costs attributable to packaging waste	£3.66m
Grey bin collection costs attributable to packaging waste	£1.18m
Total identified packaging waste cost	£8.64m

These figures include kerbside collection costs but do not account for HWRCs



What is the Integrated Resources & Waste Management Services contract?

- The waste disposal contract is in year 29 of a 30-year waste PFI agreement. This contract, signed in 1998 expiring in 2028, was focused on landfill diversion and includes several waste treatment and disposal facilities operated and maintained by SUEZ:
 - Energy from Waste (EfW) facility;
 - Material Recovery Facility (MRF);
 - Two Transfer Stations (TS);
 - Four Household Waste Recycling Centres (HWRCs)
 - Two closed landfill sites.
- Ownership of these facilities reverts to the Council at contract expiry.
- A new 15-year contract, beginning in 2028, is currently out to procurement.



What does this mean for Kirklees?

- **Compliant and future-ready:** Supports statutory waste duties, new legislation and future collection requirements.
- **Protects service continuity:** Manages hand-back, mobilisation and transition to minimise disruption to residents and the service.
- **Improves resident-facing services:** Makes HWRCs safer, clearer and easier to use.
- **Strengthens accountability:** Clearer KPIs, reporting and performance management.
- **Improves environmental outcomes:** Drives reuse, recycling, recovery and lower-carbon service delivery.
- **Delivers value for money:** Uses competition, dialogue and affordability testing to manage long-term cost and risk.
- **Creates social value:** Supports local jobs, skills, community benefits and circular economy activity.
- **Adapts and improves:** Builds on market engagement, learning and future service flexibility.



Upcoming decisions

- Simpler Recycling collection frequency and final approval (previous decision to comply from 2028 in November 2025) – *October 2026*
- Food waste – *October 2026*
- Fly-tipping and Litter strategy – *TBC late 2026/early 2027*
- Approval of the new disposal and treatment contract (full council) – *November 2027*