

Name of meeting: Health and Adult Social Care Scrutiny Panel

Date: 16 January 2018

Title of report: Wheel Chair Services in Kirklees

Purpose of report:

To provide members of the Health and Adult Social Care Scrutiny Panel with the context and background to the discussions on Wheel Chair Services in Kirklees.

Key Decision - Is it likely to result in spending or saving £250k or more, or to have a significant effect on two or more electoral wards?	N/A – Report produced for information only
Key Decision - Is it in the Council's Forward Plan (key decisions and private reports?)	No
The Decision - Is it eligible for call in by Scrutiny?	No
Date signed off by <u>Director</u> & name Is it also signed off by the Assistant Director for Financial Management, IT, Risk and Performance? Is it also signed off by the Assistant Director (Legal Governance and Monitoring)?	No – The report has been produced to support the discussions with Greater Huddersfield CCG North Kirklees CCG and Healthwatch Kirklees.
Health Contact	Martin Pursey - Head of Contracting and Procurement Greater Huddersfield and Calderdale Clinical Commissioning Groups

Electoral wards affected: All

Ward councillors consulted: N/A

Public or private: Public

1. **Summary**
 - 1.1 Wheelchair services in Kirklees are provided by a private company Opcare which is one of the UK's largest prosthetic, orthotic and wheelchair service providers.
 - 1.2 The Panel has been made aware of a number of issues that relate to the standard and quality of service that is being provided by Opcare.
 - 1.3 Following a short initial fact finding study the Panel agreed to investigate this issue further to include a focus on user experience and input from commissioners of the service and Healthwatch Kirklees.
 - 1.4 Attached to this report is:
 - Information submitted by commissioners that outlines the background and details of the service provided;
 - Information submitted by Healthwatch Kirklees that includes: a presentation outlining people's experience of using the wheelchair service; recent feedback and comments from service users and carers; and the original engagement report on the service that was produced by Healthwatch Kirklees and Healthwatch Calderdale in May 2017.
 - 1.5 Representatives from Greater Huddersfield CCG, North Kirklees CCG and Healthwatch Kirklees will be in attendance to present the information outlined above and to help inform the Panel discussions.
2. **Information required to take a decision**
N/A
3. **Implications for the Council**
N/A
4. **Consultees and their opinions**
N/A
5. **Next steps**
That the Overview and Scrutiny Panel for Health and Adult Social Care takes account of the information presented and considers the next steps it wishes to take.
6. **Officer recommendations and reasons**
That the Panel considers the information provided and determines if any further information or action is required.
7. **Cabinet portfolio holder's recommendations**
N/A
8. **Contact officer**
Richard Dunne, Principal Governance and Democratic Engagement Officer, Tel: 01484 221000 Email: richard.dunne@kirklees.gov.uk
9. **Background Papers and History of Decisions**
N/A
10. **Service Director responsible**
Julie Muscroft, Legal, Governance & Monitoring