

Kirklees Council

Scrutiny Lead Member Report

Lead Member: Cllr Liz Smaje Panel: Health and Adult Social Care Scrutiny Panel

Period of Update : From 15 February 2018 – 29 March 2018

Panel Highlights

(Include examples of pre decision work, scrutiny getting out and about, etc.)

Lead member briefings with:

- Strategic Director for Adults and Health
- Adult Services (team overseeing Adult Care Offer Consultation)

Panel Meetings and follow-up:

- Panel meeting 13 March 2018. Items discussed included: Update on Podiatry Services in Kirklees following the findings from the consultation; Adults Care Offer Consultation; and the presentation of the Kirklees Safeguarding Adults Board 2016/17 Annual Report.
- 20 March 2018 Informal meeting with Adult Services to follow up Panel feedback and comments on the Adults Care Offer consultation questionnaire.

Outcomes:

(Summarise the value scrutiny has added by looking at the issue(s) and any recommendations)

The Panel has provided feedback and recommendations to Locala and CCGs regarding the proposed changes to Podiatry Services in Kirklees. The recommendations have been aimed at : improving access for individuals that have mobility issues; ensuring that alternative provision is in place before any of the current service locations are removed; ensuring consideration is given to individuals who are housebound and do meet the eligibility criteria; and providing clear alternative transport options.

The Panel has also provided constructive feedback to adult services on the planned approach to the Care Offer consultation that included suggested changes to the proposed questionnaire. The feedback has been considered and resulted in a number of changes to the questionnaire that has made it a clearer and more concise document.

Monitoring Work

(If monitoring previous recommendations please identify what difference Scrutiny has made)

The Panel has recently received an update on the recommendations from the scrutiny review of adult mental health assessments. This is currently being considered by the Panel and will be discussed in full at the April meeting.

Looking Ahead

(What are the next issues the Panel plans to look at?)

At the meeting scheduled for 10 April 2018 the Panel will be undertaking the annual review of its 2017/18 Work Programme and determining those items that need to be carried forward to next year, those that need to be monitored and to consider proposals for new areas of scrutiny during 2018/19. In addition Representatives from the Care Quality Commission will be in attendance to outline the activity and scope of work that has taken place across the Kirklees district and provide an overview of the results of the inspections.

End of Year Highlights

The Panel's work programme has covered a wide breadth of issues and involved input from a range of people and organisations across the health and social care sector.

There have been many issues that the Panel have scrutinised throughout the year which have resulted in suggestions and recommendations designed to improve the quality of services to patients and users of NHS commissioned services and Adult Social Care these have included:

1. Work undertaken on the Health Optimisation Programme
2. Input into the Wellness Model Draft Specification
3. Agreed actions on Wheelchair Services to improve user experience
4. Changes to Podiatry Services in Kirklees.
5. Scrutiny influence in helping to improve the Adult Care Offer consultation questionnaire

Below are two examples from the above list that describes in more detail the outcomes of the work carried out by the Panel.

1. Wheelchair Services in Kirklees

This area of work was included as a new emerging issue on the work programme after the Panel was made aware of a number of issues that related to the standard and quality of service being delivered by the provider Opcare. The Panel considered the matter at its meeting in January 2018 which included input from the commissioners and Healthwatch Kirklees who represented the views of service users. The Panel also wrote to all Kirklees Councillors seeking their input on the matter.

The Panel made a number of suggestions and recommendations to improve the quality of services to service users. The Panel has agreed to hold a further meeting to include representation from Opcare and to check on the progress of its recommendations.

2. Podiatry Services in Kirklees

At its meeting in November 2017 the Panel considered the outcomes of a consultation on proposed changes to Podiatry Services in Kirklees. The Panel issued a number of recommendations on how issues highlighted by the consultation would be addressed and requested to see the final report prior to a final decision being made.

As outlined in the highlights section above the Panel has issued a number of recommendations to Locala and CCGs which the Panel believe will help to mitigate

the impact of the changes for many service users.

The Panel has committed to continue to monitor and assess the quality and standard of the services being provided.

Finally I would like to thank everyone who has been on the Health and Adult Social Care Panel, the Joint Health Scrutiny Panels and the West Yorkshire Panel during the year for the hard work and dedication they have shown when carrying out the important work of scrutiny.

I would also like to thank scrutiny officers for their support and hard work during this very busy year.