

Contact Officer: Richard Dunne

KIRKLEES COUNCIL

HEALTH AND ADULT SOCIAL CARE SCRUTINY PANEL

Tuesday 17th July 2018

Present: Councillor Elizabeth Smaje (Chair)
Councillor Nell Griffiths
Councillor Fazila Loonat
Councillor Alison Munro
Councillor Habiban Zaman

Co-optees David Rigby
Peter Bradshaw

In attendance: Vicky Dutchburn - Greater Huddersfield Clinical
Commissioning Group (CCG)
Amanda Evans - Kirklees Council
Richard Parry - Kirklees Council
Dawn Pearson - Greater Huddersfield Clinical
Commissioning Group (CCG)

1 Interests

Co-optee David Rigby declared an interest in item 4 (Communication and Engagement Plan – Mental Health Rehabilitation and Recovery Equality and Engagement Plan) on the grounds of being a member of South West Yorkshire Partnership NHS Foundation Trust.

Councillor Nell Griffiths declared an interest in Item 3 (Adult Social Care Offer Consultation) on the grounds that her partner worked for Carers Count.

2 Admission of the public

That all items be considered in public session.

The Panel received a deputation from Paul Cooney on the Communication and Engagement - Mental Health Rehabilitation and Recovery Equality and Engagement Plan.

3 Adult Social Care Offer Consultation

The Panel welcomed Richard Parry Strategic Director for Adults and Health and Amanda Evans Service Director for Adult Social Care Operations to the meeting.

Ms Evans informed the Panel that the intention of Adult Social Care was to be transparent with the people they worked with and to promote their dignity through their levels of choice and control.

Ms Evans stated that the findings of the consultation had identified a number of themes and the service was committed to getting the new approach right.

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Ms Evans explained that the Service had originally intended to take the draft policies to Cabinet in August for sign off. However in order to ensure that the Service had properly engaged with people who had raised comments and concerns through the consultation process the date for Cabinet sign off had been moved back to October.

A question and answer session followed that covered a number of issues that included:

- A query on whether the process was entirely transparent.
- An explanation of the approach that would be taken to assessing the needs of individuals.
- A comment that it would have been better if the explanation of the proposed changes had included a clearer picture of the financial position.
- A question regarding the reliability and validity of the data that had been captured from the consultation.
- An overview of the consultation methodology and the process that had been followed.
- Confirmation that the Service had a degree of confidence in the themes that had emerged from the consultation.
- An explanation of how the Service had accommodated people with dementia.
- An explanation of the assessment process and the resource allocation tool.
- An overview of the different ways that people could access support.
- The role of partnership working in helping to ensure that people didn't slip through the net.
- Clarification on how resources were allocated.
- An explanation of the assessment process and the support provided for people following discharge from hospital.
- A question on whether the organisation Carers Count had been consulted.
- Confirmation that the Service would welcome the input of Carers Count in the development of the emerging policies.
- A concern that the focus groups had only been held in Huddersfield.
- A question on whether the number of organisations visited during the consultation was a fair reflection of visits across Kirklees.
- An explanation of the range of approaches that were used to consult with people.
- Clarification that the Service did intend to seek input on the draft policies from those people who had expressed an interest or a concern.
- A question on what plans the Service had for investing in community organisations.
- An overview of the work that was being done by the Council's Community Plus Team.
- The challenges in reaching and engaging with people who currently did not use social care services but who may need to do so in the future.
- A concern that views of service users were under represented.
- A further explanation of the process that would be followed following a review of an individual's care and support arrangements.
- The work that would be undertaken to ensure that there was a consistency in approach to applying the new policies.
- An overview of the different ways that the Council could help to support community groups.

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- An explanation of how the system resource allocation system matched an individual's level of need to an indicative amount of money.
- The further work that would be done on engaging with groups and individuals on the draft direct payments policy.
- An invitation to the Panel to attend a workshop that would provide members with an opportunity to comment on the emerging policies.

RESOLVED –

- 1). That Richard Parry and Amanda Evans be thanked for attending the meeting.
- 2). That the Panel receive reassurance that:
 - a. The new proposed model for Adult Social Care will not create any further delays to assessments and that current delays are resolved;
 - b. Carers as well as services users will be supported through the process.
- 3). The Panel would wish to see the proposals include details of how capacity within the community sector will be adequately supported.
- 4). The Panel feel that the Consultation doesn't reflect strongly enough the voice of the service user and would wish to see steps taken to increase the numbers of services users that are consulted.
- 5). The Panel would wish to see the proposals include details of improvements to the system in order to provide easier access to support and advice.
- 6). The Panel would wish to see a copy of the Draft Direct Payments Policy and details of the support planning tool for the Resource Allocation System.
- 7). The Panel would wish to see how the new proposed model for Adult Social Care interfaces with other areas of the health system including Care Closer to Home; GP's and acute services.
- 8). The Panel recommend that further consultation on the new model and future reports should include a more explicit reference to the financial context and implications of the proposals.

4 Communication and Engagement Plan - Mental Health Rehabilitation and Recovery Services Transformation

The Panel welcomed Vicky Dutchburn and Dawn Pearson from Greater Huddersfield Clinical Commissioning Group to the meeting.

Ms Dutchburn informed the Panel of the background to the development of mental health rehabilitation and recovery services in Kirklees and explained that based on good practice and new national directives that the aim was to develop local services that would meet the needs of the majority of local people.

Ms Dutchburn stated that the CCG recognised that any service it developed would not meet 100 percent of need and that there may be occasional requirements for individuals to go out of area in very extreme or specialised placements.

Ms Dutchburn explained that the aim of was to have greater local provision to take people through their journey of rehabilitation services.

Ms Dutchburn outlined the gaps in the provision which included a lack of a community rehabilitation specific service and a team that specialised in rehabilitation and the skills set that was required.

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Ms Dutchburn stated that the CCG had also identified that the existing rehabilitation service at Enfield Down did not meet the requirements for quality of provision and the safety of individuals.

Ms Dutchburn explained that the CCG had come back to scrutiny with an outline proposal for the start of the planned engagement process that would focus on the development of the community model and the reconfiguration of Enfield Down.

A question and answer session followed that covered a number of areas that included:

- A detailed explanation of the types of people who would require the services that would be provided at the community facility.
- A question on how people with an acute mental health illness would access the service.
- An overview of the role of the CCG panel process in determining funding for access to the service.
- A further explanation of the proposals that were being designed to fill the gaps in provision.
- Details of the planned next steps that included a proposal to present the findings of the consultation to scrutiny.
- The role of Community Voices in helping with the engagement work and the work that was being done in North Kirklees to reach out to voluntary and community groups.
- An explanation on how the CCG would engage with people on the plans to develop a community led model of care.
- Details of the approach that the CCG would be taking to the engagement activity that included a focus on having a wider discussion with the local community.
- The challenging time line for the delivery of engagement,
- The plans to involve and engage individuals who had been placed in out of area facilities.
- Details of the support and training that had been provided to Community Voices and other volunteer groups.
- The plan to use a range of tools to enable people to fully engage in the conversation in order to help inform the development of a new model of care.
- Details of the other mechanisms that would be used to help gather information on people's views of the service such as looking at complaints and relevant websites like NHS choices.
- Confirmation that until a proposal had been fully developed no decision would be made on whether there would be a need to undertake a formal consultation.
- The plan to use the quality monitoring form to establish who had been reached as part of the engagement activity and to undertake an equality analysis.
- An explanation of the approach that would be taken to analysing the information gathered from the engagement work.
- An explanation of the indicative time lines for each part of the pathway and the work that would be done in assessing the support that an individual would require.

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- The approach that was taken to dealing with individuals that required long term support.
- Further information on the training that was provided to Community Voices.
- A commitment from the CCG that should it identify any significant gaps in its engagement that it would extend the engagement period to ensure that it got the right level of representation to inform the proposals.
- The close involvement of the local authority who were also a partner in the Enfield Down facility.
- An explanation of the community led model of care which included the involvement of the local authority social care service.
- The plans to provide more training in North Kirklees to try and increase the numbers of volunteers and community voices.
- Clarification that the CCG would be looking at the access to the service including 24/7 access.
- Confirmation that once a model had been determined the standard governance procedures would be followed to determine how the services would be procured.
- The approach taken to supporting people aged 65 and over.
- A question on how many of the people currently receiving a service at Enfield Down were out of area.

RESOLVED –

- 1). That Vicky Dutchburn and Dawn Pearson be thanked for attending the meeting.
- 2). That the Panel have a concern that Community Voices will have access to existing contacts within their Communities and would therefore wish to see evidence from the results of the engagement that consultation has been carried out with people across the whole of Kirklees and from different communities.
- 3). That the Panel would wish to see that the engagement activity has been robust and includes a focus on engaging with service users.

5 Work Programme 2018/19

The Panel reviewed progress of its work programme 2018/19 and considered its forward agenda plan.

Cllr Smaje informed the Panel of the NHS England North (Yorkshire and the Humber) plans to engage on the procurement of orthodontic services and highlighted a request for the Panel to look at Foetal Alcohol Spectrum Disorder.

RESOLVED –

- 1). That progress of the work programme 2018/19 be noted.
- 2). That the Panel will submit feedback to the NHS England North (Yorkshire and the Humber) engagement on the procurement of orthodontic services.
- 3). That the request to include Foetal Alcohol Spectrum Disorder on the Panel Work Programme will initially be investigated as part of the work under Lead member issues

6 Date of Next Meeting

RESOLVED - That the date of the next meeting be confirmed as 14 August 2018.