

Contact Officer: Richard Dunne

KIRKLEES COUNCIL

HEALTH AND ADULT SOCIAL CARE SCRUTINY PANEL

Tuesday 14th August 2018

Chair

Councillor Elizabeth Smaje

Councillors Attended

Councillor Nell Griffiths

Councillor Fazila Loonat

Councillor Habiban Zaman

Attendees

Kym Brearley – Calderdale CCG

Steve Brennan – North Kirklees CCG

Lucy Cole – Attain

Karen Coleman – West Yorkshire and Harrogate Health and Care Partnership

Linda Driver - West Yorkshire and Harrogate Health and Care Partnership

Ian Holmes – West Yorkshire and Harrogate Health and Care Partnership

Carol McKenna – Greater Huddersfield CCG and North Kirklees CCG

Rhona Radley – Calderdale CCG

Helen Severns – Greater Huddersfield CCG/North Kirklees CCG/ Kirklees Council

Tracey Standerline – North Kirklees CCG

Observers

Councillor Julie Stewart-Turner

Apologies

Councillor Alison Munro, David Rigby (Co-Optee) and Peter Bradshaw (Co-Optee)

1 Minutes of previous meeting

That the Minutes of the meetings held on 19 June 2018 and 17 July 2018 be approved as a correct record.

2 Interests

No interests were declared.

3 Admission of the public

That all items be considered in public session.

4 Wheel Chair Services in Kirklees

The Panel welcomed attendees from Calderdale CCG, Greater Huddersfield CCG and North Kirklees CCG to the meeting.

Ms Severns outlined the key issues that had been highlighted by the Panel at the meeting held earlier in the year.

Health and Adult Social Care Scrutiny Panel - 14 August 2018

Ms Severns informed the Panel of the current contract position; details of the improvement in waiting times; the engagement with Opcare; and the introduction of a service development and improvement plan.

Ms Severns informed the Panel of further actions that had not been detailed in the report that included: the introduction of an additional occupational therapist; two new clinical rooms in site in Elland; a waiting list initiative to further reduce the backlog; a new access policy; the introduction of a Frequently Asked Questions section on Opcare's website; an additional clinic held on a Saturday morning; and additional clinics available for 3 days a week in North Kirklees.

Ms Severns outlined details of further work that was being done by Opcare that included: a focus on training to cover complex needs; the introduction of a new monitoring post to have oversight of the delivery of equipment; a new process for confirming appointments; and an updated computer system.

Ms Severns explained that the CCGs were currently in the engagement phase of their work to ensure that a new model would be developed and a service specification designed so that the new service would be fit for purpose.

Ms Severns provided details of the engagement activity that had been carried out since the last panel meeting which had taken into account the gaps identified by healthwatch.

Ms Severns outlined the next stages of the process which included: a post engagement deliberation event; work on developing the new pathways; and further engagement with service users.

A question and answer session followed that covered a number of issues that included:

- A concern regarding the level of CCG involvement in overseeing the Opcare contract.
- Clarification that the CCGs were monitoring the Opcare contract in exactly the same way as other contracts.
- A question on how the additional funding to Opcare was being used.
- Confirmation that the complex needs of children were being closely monitored by the CCGs.
- The introduction of an Opcare access policy.
- An explanation of why the CCGs had underestimated the service demand and how they were utilising new data to ensure future planning was more robust.
- The increasing complex needs of children.
- The revised pathways for repairs and maintenance.
- A query regarding the lack of consistency in data for Greater Huddersfield CCG and North Kirklees CCG.
- Confirmation of the further work that was being done on analysing the data.
- A request from the Panel to see an updated survey on Opcare's performance.
- An explanation of the service points provided by Opcare and the work that they did in schools.

RESOLVED –

Health and Adult Social Care Scrutiny Panel - 14 August 2018

- 1) That attendees from Greater Huddersfield CCG, North Kirklees CCG and Calderdale CCG be thanked for attending the meeting.
- 2) That the Panel would wish to receive feedback from the Post Deliberation Workshop that will be held on 20 August 2018.
- 3) That the Panel request an opportunity to comment on the draft contract specification before the start of the procurement process.

5 Kirklees Health and Wellbeing Plan

The Panel welcomed attendees from Attain, Greater Huddersfield CCG, North Kirklees CCG and the West Yorkshire and Harrogate Health and Care Partnership to the meeting.

Cllr Smaje stated that due to the close links between the Kirklees Health and Wellbeing Plan and the West Yorkshire and Harrogate Health and Care Partnership that discussions on items 5 and 6 would be taken together.

Ms Cole from Attain provided an overview of the background to Kirklees Health and Wellbeing Plan that included the progress to date, the key features of the Plan and the work that was being done on population cohort planning.

Ms Cole outlined the life course approach which was focused on prevention and early intervention; the development of place based systems of care; and the priorities for delivery in Kirklees.

A question and answer session followed that covered a number of issues that included:

- An explanation of what was meant by population segmentation and risk stratification and the outcomes that would be achieved.
- The plan's medium term focus on improving health and inequalities.
- The increased focus on health impact assessments which helped services to be commissioned in a much more informed way.
- The work that was being done in developing and piloting primary care networks.
- A question on the effectiveness of the community based support and delivery system.
- An overview of the benefits of social prescribing.
- The differences in the resilience of community groups across the district and the focus on building community capacity.
- The benefits of engaging with elected members as a way of obtaining further information on what services were available in the community.
- A question on whether GPs involved in the piloting of primary care networks were members of the CCGs Governing Body.
- A question on how GP practices whose registered patients straddled the boundaries of different population and school hubs would fit with the focus on place based systems of care.
- An explanation of the place based system of care that would be developed across West Yorkshire and Harrogate.

Health and Adult Social Care Scrutiny Panel - 14 August 2018

- An overview of the transformation funding that would be provided through the Integrated Care System (ICS) development programme to support Kirklees in the improvement of health and wellbeing and implementing its priorities.
- A question on how the plan would help to support the work being developed to deliver care closer to home and achieve the targets for reducing demand in a hospital setting.
- A question on what steps were being taken to ensure that there was equal access across Kirklees to services in community settings.
- An explanation of the new model for End of Life Services.
- An overview of the approach to the engagement work on the plan and specific elements of service provision that were contained within it.
- Details of the work that was being done to improve the timeliness of peoples transfer of care.
- Details of the new initiatives on frailty that included the introduction of care companions.

Mr Holmes Director West Yorkshire and Harrogate (WY&H) Health and Care Partnership outlined details of the WY&H service delivery model that included a strong focus on prevention, wellbeing and addressing inequalities.

Mr Holmes provided details of the partnership governance arrangements and explained the relationship between the 6 local authorities; the collaborative groups; the WY&H priority programmes and the partnership governance structure.

A further question and answer session ensued that covered a number of issues that included:

- An explanation of the ICS transformation funding allocation for Kirklees.
- The intention of the Partnership to maximise its allocation of centrally held transformation funds.
- Details of other funding streams that included bids for capital funding and digital monies to help integrate IT systems across the health care sector.
- The role of the Kirklees plan in helping to secure funds for the local district.
- An explanation of the priority programme covering business intelligence.
- A comment from the Panel that residents in Kirklees used a number of hyper-acute stroke units across the region and not just those located in Kirklees.

Ms Driver WY&H Health and Care Partnership, Stroke Programme Lead provided an update on the Specialist Stroke Care Programme.

Ms Driver outlined the key areas of work that was taking place that included prevention, effective stroke care, good support and rehabilitation and addressing the ongoing workforce challenges.

Ms Driver explained that evidence showed that people who received care in units that saw a minimum of 600 new admissions a year were likely to have better outcomes.

Ms Driver informed the Panel that Harrogate was the only stroke service across the Partnership that did not achieve the minimum number of admissions and work was

Health and Adult Social Care Scrutiny Panel - 14 August 2018

ongoing to develop a solution to ensure that all people in the West Yorkshire and Harrogate area had access to a sustainable and high quality service.

Ms Driver informed the Panel of the communication and engagement work that had taken place and explained that a strong message from this work had been a desire to see more work done on the prevention of strokes.

Ms Driver outlined the work that was being done on preventing strokes that included a focus on atrial fibrillation; the treatment of hypertension; the development of a draft specification that covered the whole of the stroke pathway; and the establishment of a stroke clinical network.

Another question and answer session followed that covered a number of areas that included:

- A question on how the Partnership was communicating the work it was undertaking to the wider public.
- The work that was being done by the Partnership in promoting its work through local authority and other partner's communication channels.
- The partnership's focus on identifying and addressing gaps in reaching certain communities.
- The importance of getting patients and services users input to help shape the proposals and programmes that were being developed by the Partnership.
- The importance of having the input of service users that have used a range of different facilities in a particular service area in order to represent the different levels of services that are provided and reflect different experiences.
- An overview of the Calderdale and Huddersfield outpatient transformation programme.

RESOLVED –

- 1) That attendees from Attain, Greater Huddersfield CCG, North Kirklees CCG and West Yorkshire and Harrogate Health and Care Partnership be thanked for attending the meeting.
- 2) That the report providing an update on the development of the Kirklees Health and Wellbeing Plan be noted.

6

West Yorkshire and Harrogate Health and Care Partnership

Please see item 5.

RESOLVED –

- 1) That attendees from the West Yorkshire and Harrogate Health and Care Partnership be thanked for attending the meeting.
- 2) That the report providing an update on the work of the West Yorkshire and Harrogate Partnership and the update on the Specialist Stroke Care Programme be noted.

Health and Adult Social Care Scrutiny Panel - 14 August 2018

- 7 Work Programme 2018/19**
RESOLVED – That progress on the work programme for 2018/19 be noted.
- 8 Date of Next Meeting**
RESOLVED - That the date of the next meeting be confirmed as 11 September 2018.