HEALTH AND ADULT SOCIAL CARE SCRUTINY PANEL – WORK PROGRAMME 2018/19

MEMBERS: Cllr Liz Smaje (Lead Member), Cllr Nell Griffiths, Cllr Fazila Loonat, Cllr Alison Munro, Cllr Gemma Wilson, Cllr Habiban Zaman, Peter Bradshaw (Co-optee), David Rigby (Co-optee), Lynne Keady (Co-optee)

SUPPORT: Richard Dunne, Principal Governance & Democratic Engagement Officer

FULL PANEL DISCUSSION		
ISSUE	**APPROACH/AREAS OF FOCUS**	**OUTCOMES**
1. Financial position of the Kirklees Health and Adult Social Care Economy.	Maintain a focus on the finances of the health and social care system in Kirklees to include: • Reviewing any emerging transformation programmes and assessing their contribution to increasing efficiencies and impact on services. • Considering the various Cost Improvement Schemes (CIPs) and their impact on the delivery and commissioning of services.	<u>Panel meeting 19 June 2018</u> The Panel received an update on the financial position of the health and adults social care economy. The Panel agreed : 1. To look in detail at the Cost Improvement Plans from NHS Partners and the Council. 2. That the Panel would wish to see more discussions taking place across CCG and Acute Trust areas to better support the work of Place in Kirklees. 3. To receive a copy of the Kirklees Integrated Commissioning Boards Work Plan. 4. To receive a copy of the Winter Pressures report that will go to the Kirklees Health and Wellbeing Board <u>Panel meeting 9 October 2018</u> The Panel was presented with an outline of the work being done across the Kirklees Health and Adult Social Care system to prepare for the winter period 2018/19. The Panel agreed a number of actions and recommendations that included:

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		1. A request to be provided with a regular winter pressures update that outlines activity, performance and measures being taken by the Kirklees health and social care system to cope with the additional demand. 2. A recommendation that an integrated Kirklees winter plan is developed for future years to include: a. A focus on hospital avoidance (all year round). b. Ensuring that the plan reflects the voice and experiences of the patient. c. Taking account of the lessons learned. 3. A request to receive details of the dates when the proposed actions, developed in response to lessons learnt from last winter, will be taken. 4. A recommendation that steps are taken to reduce the variance in how services are being provided across Kirklees with a focus on following best practice. 5. A recommendation that the A&E Delivery Board working winter group includes greater representation from South West Yorkshire Partnership NHS Foundation Trust. 6. A request that the Panel see that work takes place to improve communication and understanding between NHS and Adult Social Care on the pressures and capacity facing each organisation.

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2. Kirklees Health and Wellbeing Plan (STP) to include work emerging from the West Yorkshire and Harrogate Health and Care Partnership (WY&H HCP)	Monitor progress and implementation of the Local and West Yorkshire plans to include: • Assessing any emerging proposals (West Yorkshire wide) that relate to the measures that were proposed within the Health Optimisation Programme (withdrawn locally by the CCGs). • Reviewing any West Yorkshire wide reconfiguration proposals and assessing their impact on local services. • Assessing progress and effectiveness of the Care Closer to Home programme with a focus on the progress being made in reducing demand on hospital services including winter pressures. • Considering the governance arrangements for West Yorkshire and Harrogate Health and Care Partnership. This has been scheduled for the Panel meeting 14 August 2018.	<u>Panel meeting 14 August 2018</u> The Panel received an update on the development of the Kirklees Health and Wellbeing Plan. In addition representatives from the WY&H HCP provide an overview on the work of the Partnership which included an update on the Specialist Stroke Care Programme. The Panel noted the work that was being done on both the Health and Wellbeing Plan and the work of the Partnership including the Stroke Care Programme. The Panel agreed that both areas of work would continue to feature on the work programme to include a focus on the implementation of the Kirklees plan.
3. Integration of Health and Adult Social Care	• Continue to monitor the planned activity outlined in the Integrated Kirklees Commissioning Plan. • Assess the impact of the work on the robustness of Adult Social Care. • Assess how effectively the Better Care Fund is being used to support and progress the work on integration. • Review the effectiveness of the implementation of the integrated approach to the delivery of community services through Care Closer to Home. • Looking at Primary Care in Kirklees and the role of GPs in supporting the delivery of Care Closer to Home.	

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4. CQC inspections	Review progress of key local providers following a CQC inspection to include looking at the provider action plan and outcomes.	
5. Integrated Wellness Model	Receive an update following completion of the procurement process.	<u>Panel meeting 11 September 2018</u> The Panel received an update on progress of the design and commission of the Kirklees Integrated Wellness approach. The Panel agreed: 1. That it would wish to see: a. A copy of the engagement plan for comment and to provide the Panel with assurance that engagement is being carried out across the whole of Kirklees. b. Details of the plans for publicising the Wellness Model. 2. That the Panel is provided with regular updates as the work on the development of the Model progresses. 3. That the Panel receives information that will provide the Panel with assurance that the Model will focus on both physical and mental health. 4. That the Panel is provided with details that demonstrates that there will be a robust connection between the work being developed as part of the new Model and the services being provided through primary care. 5. That the Panel receives details of the protocols and pathways that will be developed to support the work that will be undertaken by non-clinical staff.

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6. Quality of Care in Kirklees	Receive an annual presentation from CQC on the State of Care across Kirklees	
7. Suicide Prevention	Review progress of the Kirklees Suicide Prevention Action Plan to include: • Looking in more detail at the relationship between the West Yorkshire and Harrogate Health Care Partnership (WYHCP) Suicide Prevention Strategy and the Kirklees Strategy/Plan. • Challenges of data sharing. • The work with GPs. • Looking at the overall local financial envelope to support the Council's work on suicide prevention.	<u>Panel meeting 6 November 2018</u> The Panel received an update on Suicide Prevention Activities and progress of key elements on the Suicide Prevention Action Plan. The Panel agreed the following: 1. That it would wish to see more support and information being provided to schools on young people who self-harm. 2. To receive an update, at a date to be confirmed, on progress of the work being done on suicide prevention through the Primary Care Networks and the development of the high risk decision support tool for primary care. 3. A recommendation that the Help is at hand document is distributed to all Kirklees Councillors. 4. To receive an update on Scammonden Bridge following the West Yorkshire and Harrogate Mental Health Programme meeting with Highways England on 6 December 2018. 5. An update on the work that is being done on mental health services for men in the 45-60 age group be discussed at a future Panel meeting.

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8. Podiatry Services	Maintain an overview of the implementation of the new service to include : • Assessing the impact on individuals who are housebound. • Assessing the outcome of the further review of transport options to include a focus on the impact on services users of those clinics proposed for closure (particularly the centrally located clinics). • Reviewing feedback of the alternative provision being provided by Age UK.	
9. Mental Health Services – Transformation Programme	Areas of focus to include: • Overview of progress of the programme to include timelines covering key areas of transformation work. • Where implementation has taken place considering the emerging outcomes and lessons learned. • Consideration to be given to having a wider session on mental health services to include suicide prevention.	<u>Panel meeting 6 November 2018</u> The Panel received an update from South West Yorkshire NHS Foundation Trust on a range of mental health services. The Panel noted the information and will continue to maintain a close focus on mental health services in Kirklees. The Lead Member will arrange a further briefing with SWYPFT to discuss and agree the key areas of work for inclusion in the Panel's forward agenda plan.
10. Interim Changes to Acute Inpatient Elderly Medicine, Cardiology and Respiratory Services provision at Calderdale and Huddersfield NHS Foundation Trust (CHFT).	• Panel visit to CHFT to see first-hand the changes that have taken place. • Subject to outcomes of the visit and panel sign off move item to Lead Member briefings to monitor impact of changes.	

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11. Wheelchair Services	• Follow up progress of panel recommendations from meeting held in January 2018. • Review plans being developed to reprocure services to include considering the proposed model and if required consultation plan and document. This has been scheduled for the Panel meeting 14 August 2018.	<u>Panel meeting 14 August 2018</u> The Panel received an update on the work that had been done on to improve the standard of wheel chair services in Kirklees and progress in the commissioning of the future service. The Panel agreed the following: 1. That the Panel receive feedback from the Post Deliberation Workshop that will be held on 20 August 2018. 2. That the Panel be provided with an opportunity to comment on the draft contract specification before the start of the procurement process.
12. Adult Care Offer Consultation	To receive and consider: • Results from the analysis of the consultation. • The draft proposals This has been scheduled for the Panel meeting 17 July 2018.	<u>Panel meeting 17 July 2018</u> The Panel received an update on the consultation, developments to date and the proposed next steps of the process. The Panel agreed the following actions and recommendations: 1. That the Panel receive reassurance that: a. The new proposed model for Adult Social Care will not create any further delays to assessments and that current delays are resolved; b. Carers as well as services users will be supported through the process.

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		2. The Panel would wish to see the proposals include details of how capacity within the community sector will be adequately supported. 3. The Panel feel that the Consultation doesn't reflect strongly enough the voice of the service user and would wish to see steps taken to increase the numbers of services users that are consulted. 4. The Panel would wish to see the proposals include details of improvements to the system in order to provide easier access to support and advice. 5. The Panel would wish to see a copy of the Draft Direct Payments Policy and details of the support planning tool for the Resource Allocation System. 6. The Panel would wish to see how the new proposed model for Adult Social Care interfaces with other areas of the health system including Care Closer to Home; GP's and acute services. 7. The Panel recommend that further consultation on the new model and future reports should include a more explicit reference to the financial context and implications of the proposals. Strategic Director for Adults and Health offered to facilitate a workshop to provide panel members with an opportunity to have an input into the emerging policies. The workshop has been provisionally scheduled to take place on 17 September 2018.

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		<u>Workshop session – 17 September 2018</u> The session covered :The Resource Allocation System (RAS); The Support Planning Tool; the Direct Payments Policy; and addressed the points from the July meeting. A number of action points were agreed that included: 1. Adult Social Care will look again at the Quality Impact Assessment to ensure that accessibility to the information/policies is equitable to all communities across Kirklees. 2. Panel suggestion - It would be helpful to produce a simple to follow diagram/flow chart that helps individuals to navigate the various options and pathways available. 3. Panel suggestion - For potential users/users of the service who may wish to communicate electronically. Adult Social Care may wish to consider investigating the feasibility of using a similar facility to the "My Kirklees Account" to develop a patient portal/adult social care portal. 4. Adult Social Care to provide the Panel with information/outcomes of the transformation work that is being done to improve access to support and advice to include ASC Gateway to Care (front door) and online information. 5. Adult Social Care to provide the Panel with the results of the work that is looking at demand and capacity. 6. A request from the Panel to have sight of the finalised policies prior to being presented to cabinet.

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		7. Panel suggestion – to circulate to all councillors the invitation to service users, imminent users and carers to join the group that will help inform/shape the future of Adult Social Care.
13. Kirklees Safeguarding Adults Board (KSAB) 2017/18 Annual Report	To receive and consider the KSAB Annual Report.	<u>Panel meeting 6 November 2018</u> The Panel received the 2017/18 KSAB Annual Report The Panel noted the report. The Panel will also be presented with the outcomes of the KSAB peer challenges at its meeting in March 2019.
14. Mental Health Rehabilitation and Recovery Services Transformation Project.	To receive and consider : • Details of the new proposed service. • The Communication and Engagement Plan. This has been scheduled for the Panel meeting 17 July 2018.	<u>Panel meeting 17 July 2018</u> Representatives from CCGs presented the planned engagement activity to support the development of mental health rehabilitation and recovery services in Kirklees. The Panel agreed the following comments and recommendations: 1. That the Panel have a concern that Community Voices will have access to existing contacts within their Communities and would therefore wish to see evidence from the results of the engagement that consultation has been carried out with people across the whole of Kirklees and from different communities. 2. That the Panel would wish to see that the engagement activity has been robust and includes a focus on engaging with service users.

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15. Carers in Kirklees	An adult safeguarding review undertaken by Healthwatch Kirklees focused on the feedback of the experience of people with dementia and their carers. The report highlighted the important role of carers and the challenges they faced when trying to help a family member or friend with dementia navigate the social care support pathways. Has been identified as having the potential for being a focused pieced of work that could potentially be undertaken as a task oriented (ad hoc) review. An initial scoping exercise will be carried out to identify the key areas of focus	
16. Diabetes in Kirklees	To receive an update on prevalence rates in Kirklees and to look more closely at the work being done by Public Health to help people manage and control the condition. This area of work may also be developed through the Health and Wellbeing Plan and would potentially help to inform the work of the Panel.	<u>Panel meeting 11 September 2018</u> The panel was presented with an overview and background to diabetes in Kirklees. The following actions and recommendations were agreed: 1. That the Panel is provided with assurance that the provision of diabetes healthcare is equitable across Kirklees and is providing the best outcomes for people across the district. 2. That the Panel recommend that best practices are shared across all providers of diabetes healthcare. 3. That the Panel recommend that Public Health work with voluntary organisations such as the Welcome Centre food bank to ensure that the lived experiences of people are taken into account when developing

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		pathways to prevent or help people to manage or live with diabetes. 4. That the Panel would wish to see the Kirklees Health and Wellbeing Board look at the healthy lifestyle work being developed and ensure that the outcomes of this work are being achieved.
17. NHS Continuing Healthcare	Continuing care means care provided over an extended period of time, to a person aged 18 or over, to meet physical or mental health needs that have arisen as a result of disability, accident or illness. Areas of focus could include: • Getting an overview from CCGs of what has happened to continuing care over the last 3 years; • Looking at the impact it has had on the authority in the last few years.	
18. Transforming Outpatient Care	Additional item that came forward from Calderdale and Huddersfield NHS Foundation Trust who are undertaking work to transform the delivery of outpatient care in Calderdale and Huddersfield.	<u>Panel meeting 11 September 2018</u> Representatives from the Trust presented the work that is being undertaken to transform the delivery of outpatient care in Calderdale and Huddersfield. The Panel agreed the following actions and recommendations: 1. That the Panel receive information that will provide evidence there is sufficient capacity in the primary care system to support the new models of outpatient care.

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		2. That the Panel receive more information on the demand and capacity across the health care system and details of the key benefits for the Trust of reducing outpatient appointments over the longer term. 3. That the impact on vulnerable people is fully taken into account when implementing the new proposed model. 4. That the Panel receive more information and examples of how the Trust intends to engage with stakeholders for each service area prior to implementation of the new model. 5. That the Panel receive details from the Clinical Commissioning Groups on how their decision making processes link to the governance structure that has been established to oversee the programme of change. 6. That the Panel receive clearer timescales that outlines the plans for outpatient transformation by service area. 7. That the Panel accept the Trust's offer to see a demonstration of the technology to include meeting clinicians from service areas where the new model will be implemented. 8. That the Panel receive information that will provide the Panel with a better understanding of how the new model will provide improved outcomes for patients. 9. That the Panel recommend that the Trust ensures that it has dialogue with Mid Yorkshire Hospitals Trust to ensure that demand for these new models of outpatient care can be effectively managed across the whole of Kirklees.

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19. Ambulatory Care Unit Dewsbury Hospital	The Panel was made aware that the Ambulatory Emergency Care (AEC) Unit at Dewsbury District Hospital had closed and that until further notice ambulatory care facilities would be provided on the Pinderfields Hospital Site.	<u>Panel meeting 9 October 2018</u> Representatives from Mid Yorkshire Hospitals NHS Trust provided an update on the current position of the AEC unit The Panel agreed the following: That it would wish to see as soon as possible details of the joint CCG and Mid Yorkshire Hospitals Trust impact assessment to include: a. Looking at the capacity of a consolidated ambulatory care facility on the Pinderfields Hospital site. b. The impact on the Yorkshire Ambulance Service of the increased demand in transferring patients to the Pinderfields site. c. Plans to mobilise a workforce to provide a long term sustainable ambulatory care unit at Dewsbury Hospital. d. The timescales for closure of the service at Dewsbury.

LEAD MEMBER BRIEFING ISSUES	
ISSUE	**APPROACH/AREAS OF FCOUS**
1. Care Act 2014	Maintain a High level overview of the implementation of the Act. This could be picked up alongside the Green Paper and the Care Offer
2. All Age Disability and Adult Pathways	Monitor progress of the various transformational workstreams and the redesign of Adult Services pathways. This could also be picked up as part of the Adult Care Offer Consultation work and the Green Paper.
3. Deprivation of Liberty Safeguards	Maintain a High Level overview of the numbers and impact on service. This could be considered as part of the robustness of social care.
4. Healthy Child Programme	Maintain an overview of the progress of the implementation of the programme to include: feedback from practioners and services users; and assessing the CAMHS cancellation policy.

5. Foetal Alcohol Syndrome	A new issue put forward by a member of the public requesting a review of the provision of support in Kirklees for children with Foetal Alcohol Syndrome. At the July meeting the Panel agreed that an initial investigation into this matter should be undertaken by the Lead Member. <u>Lead member Briefing meeting 12 August 2018.</u> Lead Member met with the Chief Officer of Greater Huddersfield and North Kirklees CCGs who has agreed to produce a short brief on the position locally, summarising how children currently get diagnosed and how support is then provided. This information will be circulated to the wider panel once received. Information has been sent to panel members and it has been agreed to widen the scope of the issue to include input from the CAMHS service and the special educational needs and disabilities (SEND) support provided for schools. Input will also be sought from the investigator(s) who are undertaking a UK wide study that aims to determine the incidence of FAS in the UK and Ireland. A discussion on this matter has been scheduled for the meeting January 2019.
MONITORING ITEMS	
ISSUE	**APPROACH/AREAS OF FOCUS**
1. Review of Mental Health Assessments	An update outlining progress on the recommendations from the review was issued to the Panel in April 2018. It has been identified that further work on dual diagnosis is required. This work will initially be led by the Lead Member and one other member from the Ad Hoc Panel. Findings will be reported back to full panel to consider next steps. <u>Lead Member Briefing meeting 24 September 2018</u> Lead Member met with the Director of nursing and quality and deputy chief executive South West Yorkshire Partnership NHS Foundation Trust. It was agreed that the last update of the Ad Hoc Scrutiny action plan would be sent to the Trust to check and report on progress of the plan.