

Name of meeting: Health and Adult Social Care Scrutiny Panel

Date: 17 September 2019

Title of report: Transforming Outpatient Care at Calderdale and Huddersfield NHS Foundation Trust.

Purpose of report:

To provide members of the Health and Adult Social Care Scrutiny Panel with the context and background to the discussions on Calderdale and Huddersfield NHS Foundation Trust's (CHFT) programme to transform the delivery of outpatient care in Calderdale and Huddersfield.

Key Decision - Is it likely to result in spending or saving £250k or more, or to have a significant effect on two or more electoral wards?	N/A – Report produced for information only
Key Decision - Is it in the Council's Forward Plan (key decisions and private reports?)	No
The Decision - Is it eligible for call in by Scrutiny?	No
Date signed off by <u>Director</u> & name Is it also signed off by the Assistant Director for Financial Management, IT, Risk and Performance? Is it also signed off by the Assistant Director (Legal Governance and Monitoring)?	No – The report has been produced to support the discussions with CHFT.
Health Contact	Anna Basford, CHFT

Electoral wards affected: All

Ward councillors consulted: N/A

Public or private: Public

1. **Summary**

- 1.1 At its meeting held 11 September 2018 the Health and Adult Social Scrutiny Panel received a presentation from CHFT that detailed an overview of the national and local intention to develop new models of outpatient care, enabled by the use of digital technology, that would improve the experience and convenience for patients in accessing outpatient services and offer a more efficient use of NHS resources.
- 1.2 The Panel received details of the options for redesigning outpatient service; the governance structure for supporting the programme; the initial priorities of the programme; stakeholder engagement; the schemes that were being developed; and an overview of the various ideas for transforming outpatient services.
- 1.3 At the conclusion of the discussions the Panel agreed that it should continue to monitor this programme of work to include assessing how the new model would improve patients experience and outcomes.
- 1.4 Representatives from CHFT will be in attendance to provide an update on the progress it has made with the implementation of the programme; to explain how the new model has improved patients experience and outcomes; and outline how the Trust has benefited from the delivery of the new model. Further detail is provided in the attached report.

2. **Information required to take a decision**

N/A

3. **Implications for the Council**

N/A

4. **Consultees and their opinions**

N/A

5. **Next steps**

That the Overview and Scrutiny Panel for Health and Adult Social Care takes account of the information presented and considers the next steps it wishes to take.

6. **Officer recommendations and reasons**

That the Panel considers the information provided and determines if any further information or action is required.

7. **Cabinet portfolio holder's recommendations**

N/A

8. **Contact officer**

Richard Dunne, Principal Governance and Democratic Engagement Officer, Tel: 01484 221000 Email: richard.dunne@kirklees.gov.uk

9. **Background Papers and History of Decisions**

N/A

10. **Service Director responsible**

Julie Muscroft, Legal, Governance & Monitoring