

Name of meeting: Corporate Scrutiny Panel

Date: 18th October 2019

Title of report: Quarter (1) Corporate Performance Report – extracts related to the Council’s aspiration to be effective and efficient in the delivery of its services

Purpose of report:

This report is to provide Corporate Scrutiny Panel with an overview of the Council’s corporate performance at the end of Quarter (1) 2019/20 in respect of those aspects of the report that relate to the Corporate Plan aspiration to “work smart and deliver effectively and efficiently”.

Key Decision - Is it likely to result in spending or saving £250k or more, or to have a significant effect on two or more electoral wards?	No
Key Decision - Is it in the <u>Council’s Forward Plan (key decisions and private reports)?</u>	Not applicable
The Decision - Is it eligible for call in by Scrutiny?	Yes
Date signed off by <u>Strategic Director</u> & name	Rachel Spencer-Henshall, Strategic Director – Corporate Strategy, Commissioning and Public Health
Is it also signed off by the Service Director for Finance IT and Transactional Services?	Not applicable
Is it also signed off by the Service Director for Legal Governance and Commissioning Support?	Not applicable
Cabinet member portfolio	Cllr Graham Turner

Electoral wards affected: Not applicable

Ward councillors consulted: Not applicable

Public or private: Public

Has GDPR been considered? No personal data within report

1. Summary

Corporate performance for 19/20 aims to provide Cabinet with a quarterly overview of impact, improvement and risk against each of the seven shared Kirklees Outcomes together with an eighth outcome for the council to be 'effective and efficient' in the delivery of services. This is within the context of what is set out in the refreshed Corporate Plan for 2019/20. The approach continues to be in development. The major part of this development process took place in the second half of 2018/19, and is being finessed through the course of 19/20. From Quarter (2) in 2018/19 we assigned an intelligence and performance lead for each of the Outcomes to drive the development of focused and meaningful corporate performance content.

The implementation of a new data preparation and visual analytics tool is underway within the Intelligence Service. A number of dashboards are being developed and tested during Quarters (1) & (2) to respond to corporate priorities and to provide decision makers with ready access to timely data, intelligence and insights. Additional capacity has been brought in to the service to support implementation and identify opportunities for wider deployment of the software.

This report focuses on those aspects of the report that relate to the Corporate Plan aspiration to "work smart and deliver effectively and efficiently".

2. Information required to take a decision

The Key Highlights section of the report provides an overview from the main body of the report. Corporate Scrutiny Panel is invited to consider this overview in contribution to the Council's aspiration to be effective and efficient in the delivery of its services.

3. Implications for the Council

The attached presents extracts from the overall Quarter 1 Corporate Performance Report and aims to show the progress that relates to the efficient and effective outcome.

4. Consultees and their opinions

The attached report shows progress in relation to the Council's aspiration to be effective and efficient in the delivery of its services and, as part of the overall Quarter (1) report, has been discussed at Executive Team, Leadership Management Team and Cabinet. A Strategic Director has been assigned to each Outcome. The Strategic Director with oversight for the effective and efficient outcome is Rachel Spencer-Henshall.

The overall report has been provided to the Overview & Scrutiny Management Committee.

5. Next steps and timelines

Not applicable

6. Officer recommendations and reasons

It is recommended that the report is noted and for the Panel to consider the approach to intelligence and performance support

7. Cabinet Portfolio Holder's recommendations

Not applicable

8. Contact officer

Directorate Performance Lead Officer, Nick McMillan
Telephone – 01484 221000 Ext 73995
Email – nick.mcmillan@Kirklees.gov.uk

9. Background Papers and History of Decisions

Not applicable

- 10. Service Director responsible**
Andy Simcox, Service Director for Strategy and Innovation