

## **HEALTH AND ADULT SOCIAL CARE SCRUTINY PANEL - WORK PROGRAMME 2019/20**

**MEMBERS:** Cllr Habiban Zaman (Lead Member), Cllr Fazila Loonat, Cllr Alison Munro, Cllr Vivien Lees-Hamilton, Cllr Lesley Warner, Peter Bradshaw (Co-optee), David Flint (Co-optee), David Rigby (Co-optee), Lynne Keady (Co-optee)

**SUPPORT:** Richard Dunne, Principal Governance & Democratic Engagement Officer

<b>FULL PANEL DISCUSSION</b>		
<b>ISSUE</b>	<b>APPROACH AND AREAS OF FOCUS</b>	<b>OUTCOMES</b>
<b>1. Financial position of the Kirklees Health and Adult Social Care Economy.</b>	<p>To maintain a focus on the finances of the health and social care system in Kirklees to include:</p> <ul style="list-style-type: none"> <li>• Reviewing any emerging transformation programmes and assessing their contribution to increasing efficiencies and impact on services.</li> <li>• Considering the various Cost Improvement Schemes (CIPs) and their impact on the delivery and commissioning of services.</li> </ul>	<p><u>Panel meeting 18 June 2019</u></p> <p>The Panel received an update on the financial position of the health and adults social care economy.</p> <p>The Panel agreed to receive financial updates from each organisation later in the year to include an outline of the work that is being carried out to meet the 2019/20 budget plans.</p>
<b>2. Care Closer to Home</b>	<p>To receive and consider:</p> <ul style="list-style-type: none"> <li>• An update that provides details of how the future Locala Care Closer to Home (CC2H) contract will be developed.</li> <li>• A detailed explanation and supporting information that covers an assessment of the CC2H programme including how it is helping to reduce demand on Kirklees hospital's and supporting the reconfiguration of local hospital services.</li> <li>• To assess and review the strategic document that outlines Locala's plans for delivering the remaining two years of the CC2H contract.</li> </ul>	<p><u>Workshop 16 July 2019</u></p> <p>The Panel received a presentation and had a group discussion that covered the context and background to the work that is taking place across the local health and adult social care sector and linked to key issues in the Panel's Work Programme including: Community Plus &amp; Wellness; Primary Care Networks; Community Health Services; and Adult Social Care.</p> <p>The Panel agreed to provide feedback on the session</p>

	The Panel has agreed to include this issue in the July development workshop session to help members to refine and prioritise the key areas of focus for this issue.	and put forward suggestions on how it would take forward the issues that were covered and to identify key areas of focus.
<b>3. Integration of Health and Adult Social Care</b>	<p>Areas of focus to include:</p> <ul style="list-style-type: none"> <li>• Evidence that the integration work being developed includes an emphasis on tackling health inequalities.</li> <li>• Assessing how well the integration agenda is being implemented through the Care Closer to Home Programme.</li> <li>• An update on the Better Care Fund (BCF) following publication of the Green paper on Adult Social Care.</li> <li>• The role of Community Plus and the outcomes it's delivering.</li> <li>• The development of GP Federations and details of their work.</li> </ul> <p>The Panel has agreed to include this issue in the July development workshop session to help members to refine and prioritise the key areas of focus for this issue.</p>	<p><u>Workshop 16 July 2019</u></p> <p>See comments detailed in issue 2 (Care Closer to Home)</p>
<b>4. Integrated Wellness Model</b>	<p>To continue monitoring the development of the Wellness Model to include:</p> <ul style="list-style-type: none"> <li>• Receiving an update on the Panel's recommendations agreed at the March 2019 meeting.</li> <li>• Looking at the outcomes and lessons learned from the transition period.</li> </ul> <p>The Panel has agreed to include this issue in the July development workshop session to help members to refine and prioritise the key areas of focus for this issue.</p>	<p><u>Workshop 16 July 2019</u></p> <p>See comments detailed in issue 2 (Care Closer to Home)</p> <p><u>Panel meeting 12 November 2019</u></p> <p>The Panel received an update on progress of the Kirklees Integrated Model.</p> <p>The Panel agreed to note the progress report and requested a further update in 12 months.</p>
<b>5. Quality of Care in Kirklees</b>	Receive an annual presentation from CQC on the State of Care	

	<p>across Kirklees.</p> <p>Key partners from the Kirklees Health and Adult Social Care sector will be invited to attend.</p>	
<b>6. Suicide Prevention</b>	<p>To receive and consider:</p> <ul style="list-style-type: none"> <li>• An update on progress of the work being done on suicide prevention through the Primary Care Networks and the development of the high risk decision support tool for primary care.</li> <li>• An update on work that is being done on mental health services for men in the 45-60 age group.</li> <li>• Progress on the level of support and information being provided to schools for young people who have been identified as self-harming.</li> <li>• The outcomes from the West Yorks ICS funding for providing bereavement /post suicide support.</li> </ul>	<p><u>Panel meeting 21 January 2020</u></p> <p>The panel received an update on the work being done across Kirklees on suicide prevention.</p> <p>The Panel agreed to receive a future update on the following:</p> <ol style="list-style-type: none"> <li>1. The impact that the pathfinder support workers have had in their work in providing advice, training and support for men vulnerable to self-harm and suicide.</li> <li>2. The impact that the preventative and educational work on mental health that is taking place in schools is having in helping to reduce self-harm and suicide.</li> </ol>
<b>7. Mental Health Rehabilitation and Recovery Services Transformation Project.</b>	<p>Key areas of focus to include :</p> <ul style="list-style-type: none"> <li>• An update on the work that is being done through the regional Integrated Care System (ICS) on a system wide Mental Health and Rehabilitation and Recovery Service and how this will impact on local services.</li> <li>• Details of how key messages from the local engagement process have informed the new proposed model.</li> <li>• The new proposed model and to consider if any elements of the model constitute a significant change to service.</li> </ul>	
<b>8. Kirklees Safeguarding Adults Board (KSAB) 2018/19</b>	To receive and consider the KSAB Annual Report.	

Annual Report		
<b>9. Mid Yorkshire Hospitals NHS Trust (MYHT) Ambulatory Emergency Care (AEC) Services</b>	<p>A joint piece of work with Wakefield Adults Services, Public Health and the NHS Overview and Scrutiny Committee that will look at the impact of the closure of the AEC unit at Dewsbury Hospital to include :</p> <ul style="list-style-type: none"> <li>• An assessment of the services provided by the AEC unit at Pinderfields and reviewing: <ul style="list-style-type: none"> <li>○ The pathways for accessing AEC services at MYHT;</li> <li>○ Patient numbers/flows;</li> <li>○ Services and treatments provided by the Pinderfields unit;</li> <li>○ Capacity of the unit;</li> <li>○ Analysis of transport arrangements;</li> <li>○ Staff arrangements including roles and responsibilities;</li> <li>○ Future plan and timescales for reestablishing an AEC unit on the Dewsbury Site.</li> </ul> </li> <li>• Looking at other services that complement AEC services to include Frailty, hot clinics and partnership working with adult social care.</li> </ul>	<p><u>Kirklees and Wakefield Joint AEC Working Group – Visit to Pinderfields Hospital 11 June 2019</u></p> <p>Working Group undertook a comprehensive visit to Pinderfields that included a tour of the AEC and Frailty units and a number of key supporting services.</p> <p>The Working Group have agreed to visit Dewsbury Hospital to see the provision of services offered on the Dewsbury site.</p>
<b>10. Foetal Alcohol Spectrum Disorder (FASD) and Foetal Alcohol Syndrome (FAS).</b>	<p>To monitor progress of the recommendations agreed at the Panel meeting January 2019 with a focus on the work that is being progressed regionally on developing a protocol and diagnostic pathway for children with FASD.</p>	<p><u>Panel meeting – 15 October 2019</u></p> <p>The panel received an update on the work that was being done to develop a diagnostic pathway for children with FASD.</p> <p>The panel noted the work that was being done and requested sight of the completed funding bid being prepared by the Thriving Kirklees Partnership.</p>
<b>11. Transforming Outpatient Care at Calderdale and</b>	<p>To continue to monitor the work being developed by CHFT on transforming outpatient care to include:</p>	<p><u>Panel meeting – 17 September 2019</u></p> <p>The panel received an update on the Trust's programme</p>

<b>Huddersfield NHS Foundation Trust (CHFT)</b>	<ul style="list-style-type: none"> <li>Assessing whether there is sufficient capacity in primary care to support the new models of outpatient care.</li> <li>Receiving details of the key outcomes of the new model by service area including: <ul style="list-style-type: none"> <li>Examples of how the model has improved the patients experience and outcomes.</li> <li>Examples of how the Trust has benefited from the transformation programme.</li> </ul> </li> <li>A panel visit to see a demonstration of the technology and meet clinicians from those service areas where the new model has been implemented.</li> </ul>	<p>to transform the delivery of outpatient care in Calderdale and Huddersfield.</p> <p>The panel agreed to the following recommendations:</p> <ol style="list-style-type: none"> <li>That CHFT review the mobile text appointment system to include looking at the process for opting in or out of the service.</li> <li>That CCGs review the methods used by primary care when making and communicating hospital appointments with a focus on those patients who are unable to fully access information on appointments through a mobile phone, a computer or similar equipment.</li> </ol> <p><u>Panel visit to CHFT Outpatient Departments – 1 October 2019</u></p> <p>The panel was given a tour of the outpatients' areas followed by a number of clinical presentations and a practical demonstration of an outpatients' appointment by video link.</p> <p>Panel Feedback has been positive and comments made by the panel have been taken into account by the Trust as it continues to roll out the programme of transformation across its services. Panel members have indicated that this issue should continue to be included on the work programme in order to monitor the impact of the changes.</p>
<b>12. Yorkshire Ambulance Service (YAS) Response</b>	<p>To consider ambulance response times across the district to include:</p>	<p><u>Panel meeting 21 January 2020</u></p>

<b>Times</b>	<ul style="list-style-type: none"> <li>Assessing performance across the district with a focus on response times for categories 1 and 2.</li> <li>Looking at the variances of performance across Kirklees.</li> <li>To consider factors that may affect performance including: levels of demand; dependency on other organisations; and how these dependencies are managed.</li> </ul>	<p>The panel received an update on performance and demand in Kirklees.</p> <p>The panel acknowledged the challenges faced by YAS and noted the work that was being undertaken to respond to emergency calls in a safe and effective manner.</p> <p>The panel agreed that it would be helpful to schedule a further update during 2020/21 to include performance data that covered all areas of Kirklees.</p>
<b>13. Primary Care Networks (PCNs)</b>	<p>Key areas of focus to include:</p> <ul style="list-style-type: none"> <li>Monitoring progress of the development of the Kirklees networks to include assessing the network's contribution to the integration of health and adult social care; the integrated wellness model and care closer to home.</li> <li>Looking at the impact of the networks in providing greater accessibility and flexibility for patients accessing primary medical services.</li> <li>Assessing the impact of the networks in reducing avoidable A&amp;E attendances; hospital admissions; delayed discharges; and reducing avoidable outpatient visits.</li> <li>Looking at the work being done by the networks to assess their local population through a targeted and personalised approach to provide support to people where it is most needed.</li> </ul> <p>The Panel has agreed to include this issue in the July development workshop session to help members to refine and prioritise the key areas of focus for this issue.</p>	<p><u>Workshop 16 July 2019</u></p> <p>See comments detailed in issue 2 (Care Closer to Home)</p>
<b>14. West Yorkshire and Harrogate Local Maternity</b>	To consider the work that is being done to produce robust local maternity plans to provide safer maternity care and improved	<p><u>Panel meeting – 17 September</u></p> <p>The panel received details of the work that was taking</p>

<b>Network</b>	<p>outcomes across the West Yorkshire and Harrogate footprint to include:</p> <ul style="list-style-type: none"> <li>• How it will be actioned in Kirklees by the two acute trusts.</li> <li>• The impact and implications of the changes to local services.</li> <li>• Looking at the development of the Community Hubs.</li> </ul>	<p>place to develop local maternity plans across West Yorkshire and Harrogate.</p> <p>The panel agreed a number of actions and recommendations that included:</p> <ol style="list-style-type: none"> <li>1. That consideration was given to developing a strategy that aimed to ensure sustainability of the West Yorkshire and Harrogate Local Maternity System (LMS) programme.</li> <li>2. A recommendation that the LMS Team monitored the outcomes of the programme and assessed the impact that the programme was having on the quality, safety and experiences of women, their babies and their families.</li> <li>3. A recommendation that the programme acknowledged diversity and took steps to engage with a wide range of communities across the region and locally.</li> <li>4. A request to have sight of the financial model supporting the programme.</li> </ol>
<b>15. Kirklees Immunisation Programme</b>	<p>To consider the performance of the Immunisation programmes in Kirklees to include an update on the Kirklees integrated sexual health service.</p>	
<b>16. Update on Winter Planning</b>	<p>Update on winter preparations from the Kirklees Health and Adult Social Care sector to include:</p> <ul style="list-style-type: none"> <li>• Lessons learned from winter period 2018/19</li> <li>• An overview of the preventative work to support elderly and vulnerable residents.</li> </ul>	<p><u>Panel meeting – 15 October 2019</u></p> <p>Representatives from organisations across the Kirklees health and social care presented their winter plans.</p> <p>The panel supported the proposed actions and plans to prepare for the winter period 2019/20 and agreed a number of actions that included:</p>

		<ol style="list-style-type: none"> <li>1. A request to receive details of the lessons learned from the winter period 2019/20 to include feedback and experiences of service users.</li> <li>2. A request to receive details of the locations of the wellbeing and community cafes in Kirklees.</li> </ol>
<b>17. Locala</b>	A focus on Locala Community Partnerships to include consideration of the work it is doing in delivering Care Closer to Home in Kirklees.	<p><u>Workshop 10 December 2019</u></p> <p>The Panel visited the Eddercliffe Health Centre to meet with members of the Locala Executive Management Group. The workshop session included: a presentation that focused on Locala the organisation; an explanation of social enterprises; an overview of performance; a tour of the Jubilee rehabilitation Service; and a discussions with a number of from line staff.</p> <p>The Panel has agreed to use the knowledge gained from the workshop to help inform the future work programme and to identify areas that can be considered for more in depth scrutiny.</p>
LEAD MEMBER BRIEFING ISSUES		OUTCOMES
ISSUE	APPROACH AND AREAS OF FOCUS	
<b>1. Wheelchair Services</b>	Following the commencement of the new contract maintain an overview of the service and quality of provision to include looking at: waiting times; demand; repairs; and social needs of services users. Findings to be reported back in a written report to full panel.	
<b>2. Interim changes to Acute inpatient Elderly Medicine, Cardiology and Respiratory Services provision at CHFT</b>	Arrangements to be made to visit CHFT to see changes that have taken place. Subject to panel agreement Lead Member to monitor impact of changes.	



<b>3. Kirklees Health and Wellbeing Plan to include work emerging from the West Yorkshire and Harrogate Health and Care Partnership (WY&amp;H HCP)</b>	<p>To monitor progress and implementation of the Local and WY&amp;H HCP plans to include assessing any emerging regional proposals and their impact on local services.</p>	
<b>4. Dementia Design</b>	<p><u>13 August 2019 - Lead Member briefing with Strategic Director for Adults and Health.</u></p> <p>A suggestion has been put forward to include Dementia Design in the work programme to include a site visit to see practical examples of design at Almondbury Library. Design is about shaping the physical environment to counter the impairments which come with dementia. It also involves addressing standards, practices and behaviours of professional staff and changing the way people with dementia are engaged with in the environments in which they live.</p> <p>The lead member will discuss next steps with the panel at the September 2019 meeting.</p>	
<b>5. Social Care Green Paper</b>	<p><u>13 August 2019 - Lead Member briefing with Strategic Director for Adults and Health</u></p> <p>The lead member has agreed to monitor progress of the forthcoming Social Care Green paper.</p>	
<b>6. Performance Reports</b>	<p><u>13 August 2019 - Lead Member briefing with Strategic Director for Adults and Health</u></p> <p>The lead member has agreed to include NHS/health performance</p>	

	reports and the council’s corporate Performance reports on the work programme. These reports will be formally submitted to the panel for consideration.	
<b>MONITORING ITEMS</b>		<b>OUTCOMES</b>
Routine follow up to previous recommendations to demonstrate Scrutiny outcomes		
<b>ISSUE</b>	<b>FOCUS</b>	
<b>1. Review of Mental Health Assessments</b>	Lead member to check progress of the Ad Hoc action plan and report back to the Panel.	<u>24 October 2019</u> Updated action plan circulated to panel.